

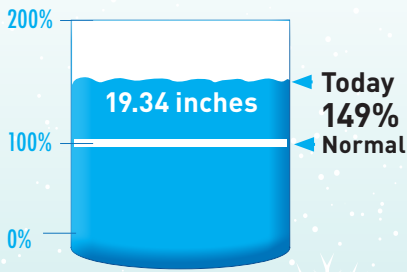
STAT SHEET

March 6-12, 2017

PRECIPITATION

LA RAIN

SINCE OCTOBER 1
(BEGINNING OF WATER YEAR)



SNOWPACK

CURRENT CONDITIONS

52.1 inches
(water content)
241%
of average to date

THIS YEAR

AVERAGE

2015-16

OCTOBER NOVEMBER DECEMBER MARCH

POWER

98.46%

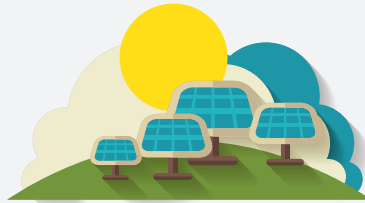
customers experienced no outages



292 outage incidents
22,955 customers affected

SOLAR INCENTIVE PROGRAM

85 applications for rebates confirmed
1 day average confirmation time
24 hours calls to Solar Hotline returned



100TH ANNIVERSARY – POWER PLANT 1

March 18, 1917 – Unit 1 placed in service
200 kilowatts generated, first commercial kilowatts generated by then Los Angeles Bureau of Power and Light

GATHERING OF GREEN TEAMS

5th Annual event to discuss sustainability in the workplace
200 members representing LADWP, Southern California Edison, SoCalGas (host) and San Diego Gas & Electric

WATER

99.95%

customers experienced no service interruptions

14 main leaks
280 service interruptions

COMMERCIAL WATER CONSERVATION DEVICES

(FY 16-17 THROUGH FEBRUARY)

Item	Total	Estimated Water Savings
High-Efficiency Toilets	2,816	22 million gallons
Premium High-Efficiency Toilets	27,913	150 million gallons
Ultra-Low-Water Urinals	401	15 million gallons
Showerheads	13,765	73 million gallons
Aerators	22,699	20 million gallons

WATER SYSTEM'S INFRASTRUCTURE REPLACEMENT PROGRESS REPORT

July 1, 2016 to date across LADWP service area
June 30, 2017 target date for completion
124,000 feet installed out of planned 184,000 feet
4 large valve replacements out of planned 5
18,800 small meters out of a planned 27,500

CUSTOMER SERVICE



41,123 customer calls handled



98.68% on time billing



96.93% meters read



2.74% estimated bills

This week's average hold time!



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POWER

Outages

98.46% of customers experienced NO OUTAGES during the week of March 6-12.

For the week, there were 292 outage incidents, affecting 22,955 customers.

- Full and partial circuit outages affected customers mostly in Encino, West Hills, Valley Village, Studio City and Pacific Palisades.
- Transformer outages affected customers mostly in Westlake, Baldwin Hills/Crenshaw, Echo Park, Green Meadows and Beverlywood.

LADWP Participates in Gathering of Green Teams

LADWP's Green Team participated in the 5th Annual Gathering of the Green Teams on Wednesday, March 15, hosted by SoCal Gas Sustainability Council. Green Teams from LADWP, SoCalGas, Southern California Edison and San Diego Gas & Electric gathered to discuss ways they help to reduce impact on the environment and promote green energy in their workplaces.

Power Plant 1 Celebrates 100th Anniversary

On Saturday, March 18, LADWP and the City of Los Angeles and its residents celebrated the 100th anniversary of San Francisquito Power Plant No. 1, Unit 1. On that date in 1917, energy from the hydroelectric plant was delivered over a then-newly constructed 115 kV transmission line. The 200 kilowatts generated by Unit 1 represented the first commercial kilowatts generated by the utility, which was known at the time as the Los Angeles Bureau of Power and Light. Today, Power Plant 1 has a capacity of 70 MW.

Solar Incentive Program:

The LADWP Solar Incentive Program offers incentives to offset the cost of installing a solar rooftop system at a home or business. During the week of March 6-12, SIP confirmed 85 applications for rebates and did so in an average of one day's time. Calls to the Solar Hotline were answered within 24 hours.

CUSTOMER SERVICE

- Customer call wait times averaged 17 seconds for the reporting period of March 6-12, 2017.
- Customer call wait times have remained below the 3 minute goal for one year and thirty-four weeks (since July 20-26, 2015).

WATER

Service Interruptions

99.95% of customers experienced NO SERVICE INTERRUPTIONS.

For the week, there were 14 main leaks and 280 service interruptions.

Precipitation Numbers Remain High For LA, Owens Valley

Rainfall in Los Angeles as well as snowfall in the Owens River Basin have brought positive news to drought-stricken areas since the start of the water year on October 1. LA has received 19.34 inches of rain, which is 149 percent of average to date. In the Owens Valley area, 52.1 inches of snow (water content) fell in that same period, which is 241 percent of normal to date.

Commercial Water Conservation Devices Distributed

LADWP continues to distribute water conservation devices to commercial customers, some through rebates and others for free. For FY 16-17 through February, LADWP has distributed 2,816 high-efficiency toilets, 27,913 premium high-efficiency toilets, 401 ultra-low-water urinals, 13,765 showerheads and 22,699 aerators. The total water savings for all of those devices amounts to approximately 280 million gallons.

Water System's Infrastructure Replacement Forges Ahead

LADWP's mainline replacement effort continues on schedule. To date since July 1, 2016, LADWP has installed 124,000 feet of pipe out of a planned 184,000 feet across the LADWP service area. In addition, four large valve replacements out of a planned 5 have been accomplished, and 18,800 small meters out of a planned 27,500 have been installed. LADWP has a target date of June 30, 2017 for completion.