

## LADWP Newsroom

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When your power goes out unexpectedly, the problem may be within your home or may be a problem of LADWP. Review the checklist below to find out if the problem lies within your home before calling LADWP.

If all your lights are out but neighboring homes are illuminated, the trouble may be with your main switch, circuit breakers or fuses.

If only a few of the lights in your home are out, switch off or unplug all lamps and appliances that lost power.

Check to see if any of the outlets are overloaded or if a faulty appliance or cord exists before resetting a tripped circuit breaker or installing a new fuse.

Before working on any portion of your home electrical system, always turn off the power at the main switch.

Replace a blown fuse with a fuse of the same amperage. This protects against overheating and potential fire.

### **During an extended power outage:**

Always keep a flashlight and extra batteries in your home. Never use candles for light.

Turn off or disconnect any appliances or electronic equipment you were using when the power went out.

Leave one light turned on so you will know when power is restored.

To stay warm, do not light a fire indoors. Instead, put on layers of warm clothing.

Keep refrigerator and freezer doors closed to keep food as fresh as possible.

If you are unable to locate the source of the trouble or if all your lights are off and other homes are also without light, call the LADWP 24-Hour Hotline at 1-800-DIAL-DWP.

*For more information contact:*

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