



**PURE, CLEAN, REFRESHING TAP WATER**  
**5TH ANNUAL TAP WATER DAY L.A.—JUNE 13, 2019**

Announced plan to install or refurbish **200 hydration stations** in advance of the 2028 Olympics



**LED DISTRIBUTION**  
**WEEK 7 (JUNE 10-15, 2019)**

LEDs delivered this week: **308,728**  
Total LEDs since launch: **~1.9M**



Energy savings: **21,297 MWH annually = 488,845 MWH** over the lifetime of the bulb (estimated to be up to 23 years).

- Taking **81,474** homes off the grid per year
- Avoiding **170,074** metric tons of GHG emissions per year

**LOS ANGELES TAP WATER—BY THE NUMBERS**

- 1 state-of-the-art filtration plant
- 2 aqueducts
- 3 groundwater treatment facilities
- 84 pump stations
- 118 tanks and reservoirs
- 328 pressure regulator and relief stations
- 560 miles of trunklines
- 6,780 miles of distribution mainlines
- 120,000 water quality tests performed annually



**CHARGE UP L.A.**  
**LADWP-INSTALLED EV CHARGERS**  
**JULY 2018—MAY 2019**



- **679** EV chargers installed across **45** LADWP facilities
- **43** power pole EV chargers



**CUSTOMER SERVICE**



This week's AVERAGE HOLD TIME



## WATER

### SERVICE INTERRUPTIONS

99.97% of customers experienced NO SERVICE INTERRUPTIONS.

For the week, there were 12 main leaks and 240 service interruptions.

### LADWP CELEBRATES 5TH ANNUAL TAP WATER DAY L.A.

On June 13, 2019, LADWP announced plans to install or refurbish 200 drinking water stations citywide for the enjoyment and health of all residents and visitors to the city, in advance of the 2028 Olympics, as part of LA's Green New Deal. LADWP will partner with the City's Departments of Recreation and Parks and General Services to install, refurbish and maintain the hydration stations. City officials and community organizations celebrated the announcement and Los Angeles' clean, reliable drinking water at the 5<sup>th</sup> annual Tap Water Day L.A. at LADWP headquarters on Hope Street downtown. Councilmembers Monica Rodriguez, 7th District, Councilmember Paul Krekorian, 2nd District, and LADWP Chief Operating Officer Marty Adams were joined by representatives from the Los Angeles Unified School District, the Department of Recreation and Parks, Department of General Services Department and the non-profit organization WeTap, in a symbolic toast of L.A.'s clean drinking water. In 2018, LADWP supplied approximately 160 billion gallons of pure, clean, refreshing water to 4 million people in the City of Los Angeles, all for less than half a penny per gallon. LADWP staff tested for over 200 constituents in the water and performed more than 120,000 tests on samples taken throughout the city to ensure the highest water quality. While the cost of bottled water runs about \$1.22 a gallon, on average, LADWP's tap water costs less than half a penny per gallon.

## CUSTOMER SERVICE

Customer call wait times averaged 45 seconds for the reporting period of June 10-16, 2019.

## POWER

### OUTAGES

95.80% of customers experienced NO OUTAGES.

For the week, there were 195 outage incidents, affecting 63,054 customers, including:

- 5 full and partial circuit outages that affected 19,661 customers mostly in Florence, Granada Hills, Mid-Wilshire, Shadow Hills and Westchester.
- 7 transformer outages that affected 96 customers mostly in Lake Balboa, Northridge, Reseda, Sherman Oaks and Winnetka.

### FREE LEDS HELP LIGHT UP L.A.

LADWP's third annual citywide LED distribution to all 1.4 million residential electric customers continued this week. During the seventh week (June 10-15, 2019), a total of 154,364 LED kits (308,728 LEDs) were distributed to customers. The total energy savings would be 21,297 MWH each year, which will yield 488,845 MWH over the lifetime of the bulbs, estimated to be up to 23 years. That amount of energy savings is equivalent to removing about 81,474 homes from the grid annually or avoiding approximately 170,074 metric tons of greenhouse gas emissions per year. During the week, the LED's were delivered to customers in the following L.A. neighborhoods: Winnetka, Chatsworth, Northridge, Porter Ranch, Granada Hills, Panorama City, Sun Valley, North Hollywood, Hansen Hills, Arleta, North Hills, Hickson, Mission Hills, Lake Balboa, San Fernando and Sylmar.

### CHARGE UP L.A.: LADWP INSTALLED EV CHARGERS

To help drivers feel more confident about switching to EVs, LADWP is working to expand charging infrastructure in the city and region. Our goal is to support or directly install 10,000 public, workplace and fleet EV chargers in Los Angeles by June 2022, including 4,000 chargers on LADWP or City-owned property. From July 2018 through May 2019, LADWP has installed 679 EV chargers at 45 LADWP facilities and 43 power pole EV chargers. LADWP continues to assist other City facilities with the installation of additional public chargers.

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