



Discussion on Water Low Income Assistance

DWP Oversight Neighborhood Council Meeting
August 5, 2023

Water Low Income Subsidy Adjustment

May 2023 – Court ruled against the Water Low-Income Subsidy Adjustment (LISA) which was a water bill factor to fund the water low income program.

July 1st – DWP stopped billing the LISA water adjustment factor

July 20 – the water low income discount was removed from bills

October – Customers will be credited for any LISA funds we billed from May 4, 2023 through June 30, 2023

The LISA factor was about 9 cents per billing unit

EZ Save customers received \$5 to \$10 based on hold house size per month

Lifeline Customers received \$10 per month

Other Ways to Help

- Low Income Water Assistance Program – (LIHWAP)

The Low Income Household Water Assistance Program (LIHWAP) is a limited term program that provides financial assistance to help eligible income-qualified households struggling to pay their residential water and sewer bills.

LIHWAP can help you with a one-time benefit:

Up to \$15,000 to pay overdue bills which accrued during any timeframe. There is no date restriction for when the overdue amount occurred

Applicant must be 18+ years and have a social security number

Anyone living in the household can apply (applicant's name does not have to be on the bill)

Household must meet income requirements

CalFresh and CalWORKS recipients are automatically eligible

Renters: If your water and/or sewer bill is included in your rent, you may qualify for LIHWAP.

Other Ways to Help

- Level Pay
 - You will receive monthly Level Pay payment notices. The scheduled payment amount is based on the calculation of your average utility services and does not represent the actual charges incurred. You will continue to receive your regular bi-monthly bill which will continue to include your actual usage.
 - Be sure to read your bi-monthly bill closely each cycle to monitor your water and power use.
- Extended Payment Arrangements
 - *48 months for discount program customers*
 - *36 months for non-discount program customers*
 - *No down-payment required*

