Bulletin



Windstorm and Fire Response LADWP News Articles and Coverage A Message from Chief Customer Officer Joe Ramallo

As our crews and employees continue responding to the impacts of hurricane force wind-driven wildfires, we want to make sure you have accurate information about LADWP's response.

There has been a lot of misinformation spread on social media and in other media accounts about our wildfire preparedness and response. While we work to correct this misinformation and share information about the extraordinary work our employees are doing, we want to provide you with facts about our response that you can use as you speak with friends, family and colleagues.

There has been a lot of misinformation spread on social media and in other media accounts about our wildfire preparedness and response. While we work to correct this misinformation and share information about the extraordinary work our employees are doing, we want to provide you with facts about our response that you can use as you speak with friends, family and colleagues.

To help you stay informed, our Communications team has curated news coverage and quotes from experts discussing these issues. They include print, social media and broadcast news stories attached to this message.

We also want to directly share with you an important LADWP newsroom post: <u>Pacific Palisades</u> <u>Fire: Correcting Misinformation About LADWP's Water System.</u>

Finally, we encourage you to bookmark www.LADWPNews.com to stay up to date with our latest press releases, and follow LADWP on social media on Facebook, Instagram, X and Nextdoor, where we are also sharing updates with our customers and the public.

If you are approached by a member of the media about power outages and our firefighting support efforts, please refer them to our official LADWP Media Representatives at (213) 367-1323 or call www.ladwpnews.com.

Stay safe and stay informed!