Los Angeles Department of Water & Power

DWP-NC Oversight & Advocacy Committee

Seasonal Water and Power Bill Management Discussion

11/7/26



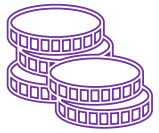
Drivers of Seasonal Customer Electricity and Water Use



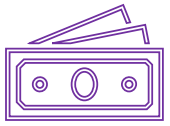
When temperatures rise, customers turn on air conditioners to keep their homes cool.



This increased use of electricity to power home air conditioner(s) causes electricity bill charges to increase



LADWP has financial assistance and bill payment options available to help customers manage seasonal bill spikes

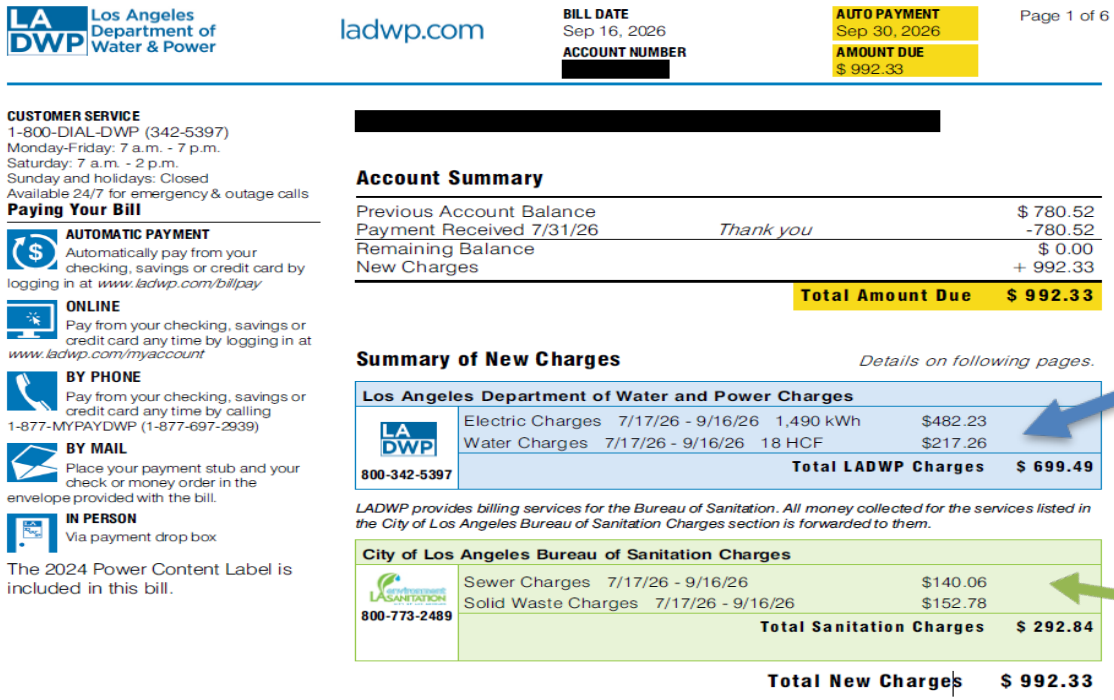


LADWP also has and promotes preventative programs and rebates to help customers conserve water and electricity to keep bills low

Understanding Water and Electric Charges

Residential Customers

Consolidated Bill = LADWP + LASAN + Utility Users Tax Charges



Los Angeles Department of Water & Power

ladwp.com

BILL DATE Sep 16, 2026
ACCOUNT NUMBER [redacted]
AUTO PAYMENT Sep 30, 2026
AMOUNT DUE $ 992.33

Page 1 of 6

CUSTOMER SERVICE
1-800-DIAL-DWP (342-5397)
Monday-Friday: 7 a.m. - 7 p.m.
Saturday: 7 a.m. - 2 p.m.
Sunday and holidays: Closed
Available 24/7 for emergency & outage calls

Paying Your Bill

AUTOMATIC PAYMENT
Automatically pay from your checking, savings or credit card by logging in at *www.ladwp.com/billpay*

ONLINE
Pay from your checking, savings or credit card any time by logging in at *www.ladwp.com/myaccount*

BY PHONE
Pay from your checking, savings or credit card any time by calling 1-877-MYPAYDWP (1-877-697-2939)

BY MAIL
Place your payment stub and your check or money order in the envelope provided with the bill.

IN PERSON
Via payment drop box

The 2024 Power Content Label is included in this bill.

[redacted]

Account Summary

Previous Account Balance		$ 780.52
Payment Received 7/31/26	*Thank you*	-780.52
Remaining Balance		$ 0.00
New Charges		+ 992.33
	Total Amount Due	**$ 992.33**

Summary of New Charges *Details on following pages.*

Los Angeles Department of Water and Power Charges

800-342-5397

Electric Charges 7/17/26 - 9/16/26 1,490 kWh	$482.23	
Water Charges 7/17/26 - 9/16/26 18 HCF	$217.26	
Total LADWP Charges	**$ 699.49**	

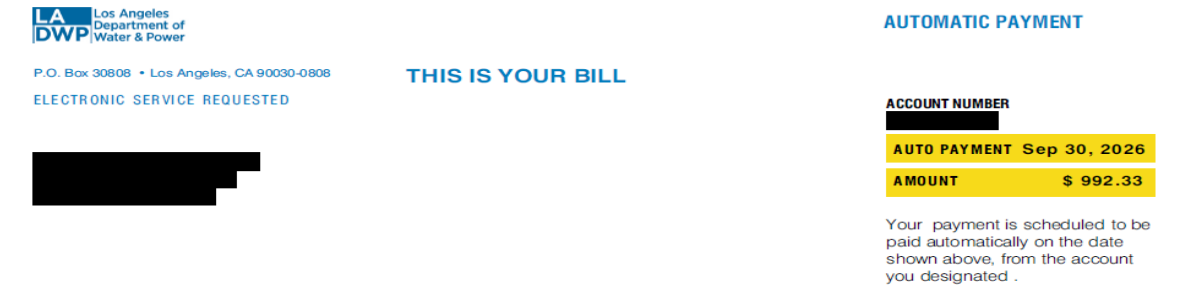
LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges

800-773-2489

Sewer Charges 7/17/26 - 9/16/26	$140.06	
Solid Waste Charges 7/17/26 - 9/16/26	$152.78	
Total Sanitation Charges	**$ 292.84**	

Total New Charges **$ 992.33**



Los Angeles Department of Water & Power

P.O. Box 30808 • Los Angeles, CA 90030-0808

ELECTRONIC SERVICE REQUESTED

[redacted]

THIS IS YOUR BILL

AUTOMATIC PAYMENT

ACCOUNT NUMBER [redacted]

AUTO PAYMENT Sep 30, 2026
AMOUNT $ 992.33

Your payment is scheduled to be paid automatically on the date shown above, from the account you designated .

LADWP bills include the following charges:

- LADWP (Electric + Water)
- LASAN (Sewer + Solid Waste)
- City Utility Users Tax

Summary of New Charges *Details on following pages.*

Los Angeles Department of Water and Power Charges

800-342-5397

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Total New Charges **$ 992.33**

LADWP Electric and Water Charges

Los Angeles Department of Water & Power

www.ladwp.com 1-800-342-5397

Hours of operation - 7 am to 7 pm

DEFINITIONS (For residential customers, the tier rates on your bill may include the following adjustments.)

CRPSEA – (Capped Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs associated with RPS Operations and Maintenance, RPS debt service, and Energy Efficiency Programs.

ECA – (Energy Cost Adjustment) an adjustment that reflects the variations of fuel, energy and other associated costs.

ESA – (Electric Subsidy Adjustment) a charge reflecting the costs of subsidies including senior, disabled, EZ-SAVE, traffic control lighting, and enterprise zone.

IRCA – (Incremental Reliability Cost Adjustment) a charge reflecting Operations and Maintenance and debt service related to Power Reliability Program cost and legacy RCA under-collection.

kWh – (kilo-watt-hour) the units in which electric usage is measured. One kWh equals 1000 watts of electricity used for one hour.

RCA – (Reliability Cost Adjustment) a charge reflecting the costs to support additional capital investments needed to improve reliability in areas of power distribution, transmission and generation infrastructure.

VEA – (Variable Energy Adjustment) a charge reflecting the costs of fuel, non-RPS power purchase agreements, non-RPS economy purchases, legacy ECAF under-collection, and base rate decoupling from energy efficiency impact.

VRPSEA – (Variable Renewable Portfolio Standard Energy Adjustment) a charge reflecting the costs of RPS market purchases and RPS costs above and beyond any Operations and Maintenance and debt service payments.

POWER ACCESS CHARGE - (Residential) a monthly tiered consumption-based fixed charge applied to R1A Residential customers to recover distribution and customer service related costs.

Electric Charges

SA # : [redacted]

BILLING PERIOD	DAYS	ZONE
7/17/26 - 9/16/26	61	2

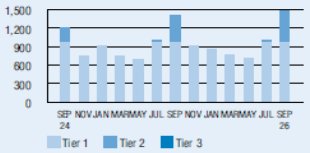
RATE SCHEDULE
R-1 and R-1[i] Residential Electric - Rate A Standard Service

NEXT SCHEDULED READ DATE
11/13/26

HIGHEST MONTHLY KWH
681.290320 Tier 2

METER NUMBER
00006-00360955

USAGE HISTORY *(Total kWh)*

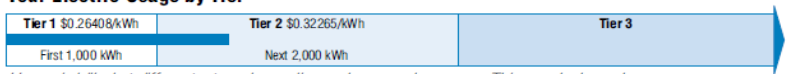


	Prev Yr	Sep 26
Total kWh used	1,408	1,490
Average daily kWh	23	24
Days in billing period	62	61
Your average daily cost of electricity		$7.91

METER NUMBER	CURRENT READ	–	PREVIOUS READ	=	TOTAL USED
00006-00360955	6543		5053		1490 kWh

Power Access Charge Tier 2		15.80
Tier 1 Energy	1,000 kWh x $0.26408/kWh	264.08
Tier 2 Energy	490 kWh x $0.32265/kWh	158.10
Subtotal Energy Charges		**$437.98**
City of Los Angeles Utility Tax	$437.98 x 10%	43.80
State Energy Surcharge	1,490 kWh x $0.0003/kWh	0.45
	Total Electric Charges	**$ 482.23**

Your Electric Usage by Tier



Usage is billed at different rates, depending on how much you use. This graph shows how your energy usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_electric

***Green Power for a Green LA**--LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit www.ladwp.com/greenpower*

Los Angeles Department of Water & Power

www.ladwp.com 1-800-342-5397

Hours of operation - 7 am to 7 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Temp Zone (Residential) – Three groupings of zip codes, based on generally common average temperatures (low, medium, or high), used as one of the factors that determine a customer's second and third tier rate allotment.

Tier (Single-Dwelling Unit) – One of four usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Tier 1) includes any usage up to 8 HCF per month and is billed at the lowest rate. Tier 2 and Tier 3 usage range is calculated based on lot size, and temperature zone, and are billed at higher rates. Usage over the Tier 3 is billed at the highest (Tier 4) rate. Shortage year water rates no longer apply

Water Charges

SA # : [redacted]

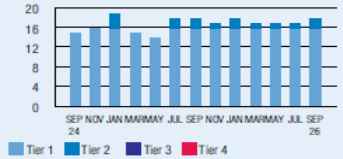
BILLING PERIOD	DAYS
7/17/26 - 9/16/26	61

RATE SCHEDULE
Water Schedule A - Single-Dwelling Unit Residential

NEXT SCHEDULED READ DATE
11/13/26

ALLOTMENT		TEMP ZONE
Tier 1	16 HCF	HIGH
Tier 2	18 HCF	
Tier 3	36 HCF	

USAGE HISTORY *(Total HCF)*



	Prev Yr	Sep 26
Total HCF used	18	18
Average daily gallons	217	221
Days in billing period	62	61
Your average daily cost of water		$3.56
Your average cost per gallon of water		$0.02

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	CURRENT READ	–	PREVIOUS READ	=	TOTAL USED
[redacted]	3360		3342		18 HCF

Tier 1 Water	16 HCF x $11.79375/HCF	188.70
Tier 2 Water	2 HCF x $14.28/HCF	28.56
Subtotal Water Charges		**$217.26**
	Total Water Charges	**$ 217.26**

Your Water Usage by Tier



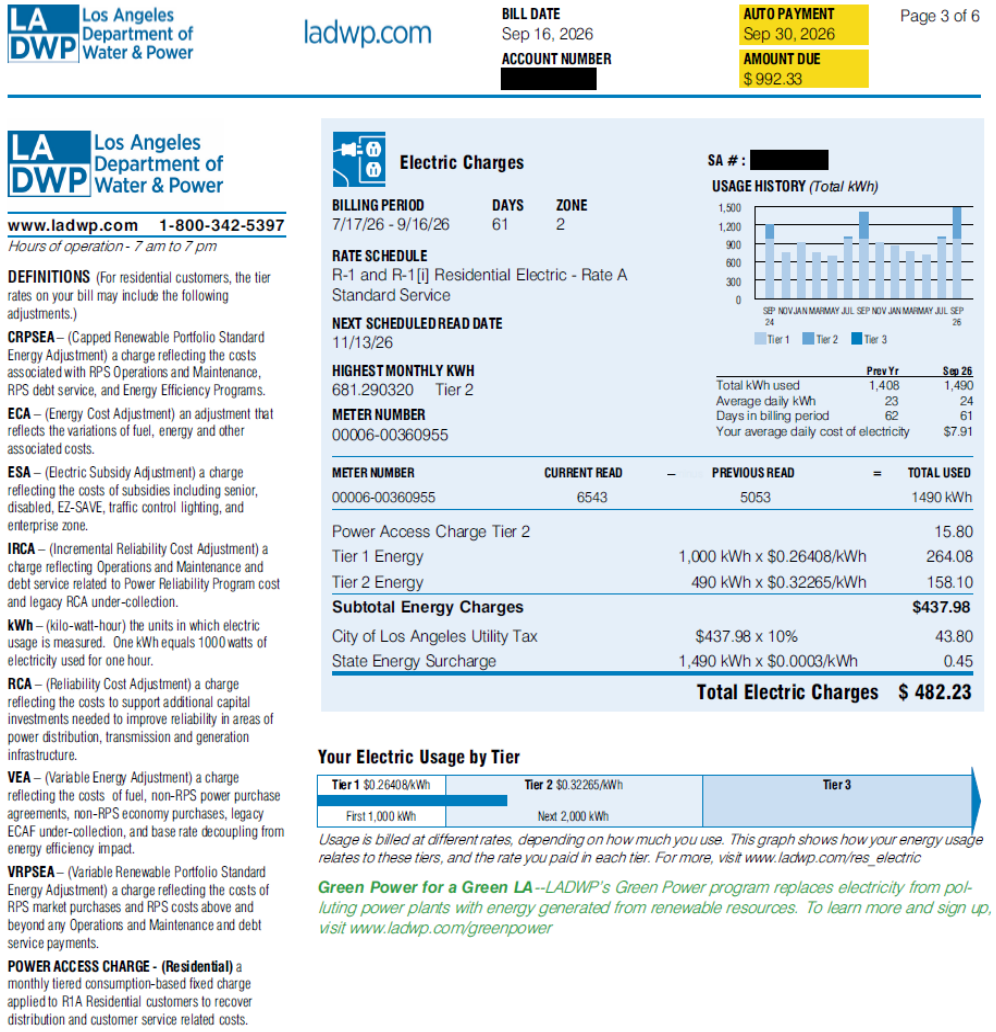
Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/res_water

For the Quarterly Notice of Change in LADWP Water Rates, go to
www.ladwp.com/quarterlynotice

Schedule R1 Residential Service – Electric Rate

LADWP rates are established by rate ordinances and approved by LADWP Board and City Council.
Any new rate needs to be cost based and compliant with Proposition 26.

Rate	Description
Rate A – Standard	Tiered residential rate — focus of this deck
Rate B – Time-of-Use	Required at ≥ 3,000 kWh/month avg, or a dedicated transformer
Rate D – Low Income	Billed as Rate A less ESA and RCA , with Low-Income credit of $8.17 a month
Rate E – Lifeline	Billed as Rate A less ESA and RCA, with Lifeline credit of $17.71 a month and no city utility taxes



Los Angeles Department of Water & Power ladwp.com

BILL DATE Sep 16, 2026
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Page 3 of 6

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Electric Charges

SA # : [redacted]

BILLING PERIOD 7/17/26 - 9/16/26 **DAYS** 61 **ZONE** 2

RATE SCHEDULE
R-1 and R-1 [i] Residential Electric - Rate A Standard Service

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11/13/26

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Power Tiered Allotments and Seasonality

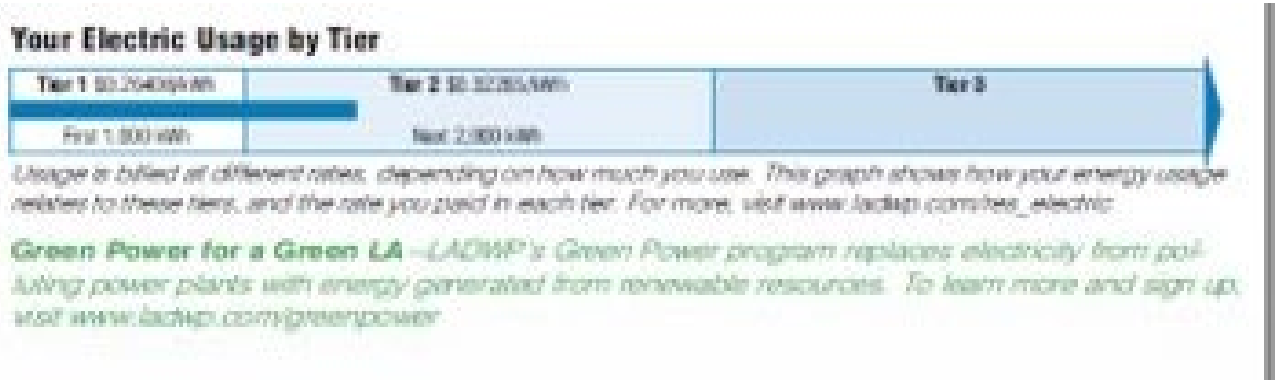
Tiered Rate Structure to promote conservation

Zone	Tier 1, Monthly	Tier 2, Monthly	Tier 3, Monthly
Zone 1	First 350 kWh	Next 700 kWh	> 1,050 kWh
Zone 2	First 500 kWh	Next 1,000 kWh	> 1,500 kWh

Allotments prorated by billing days if bimonthly bill is less than 54 days or more than 68 days (bi-monthly = allocation × days ÷ 30).

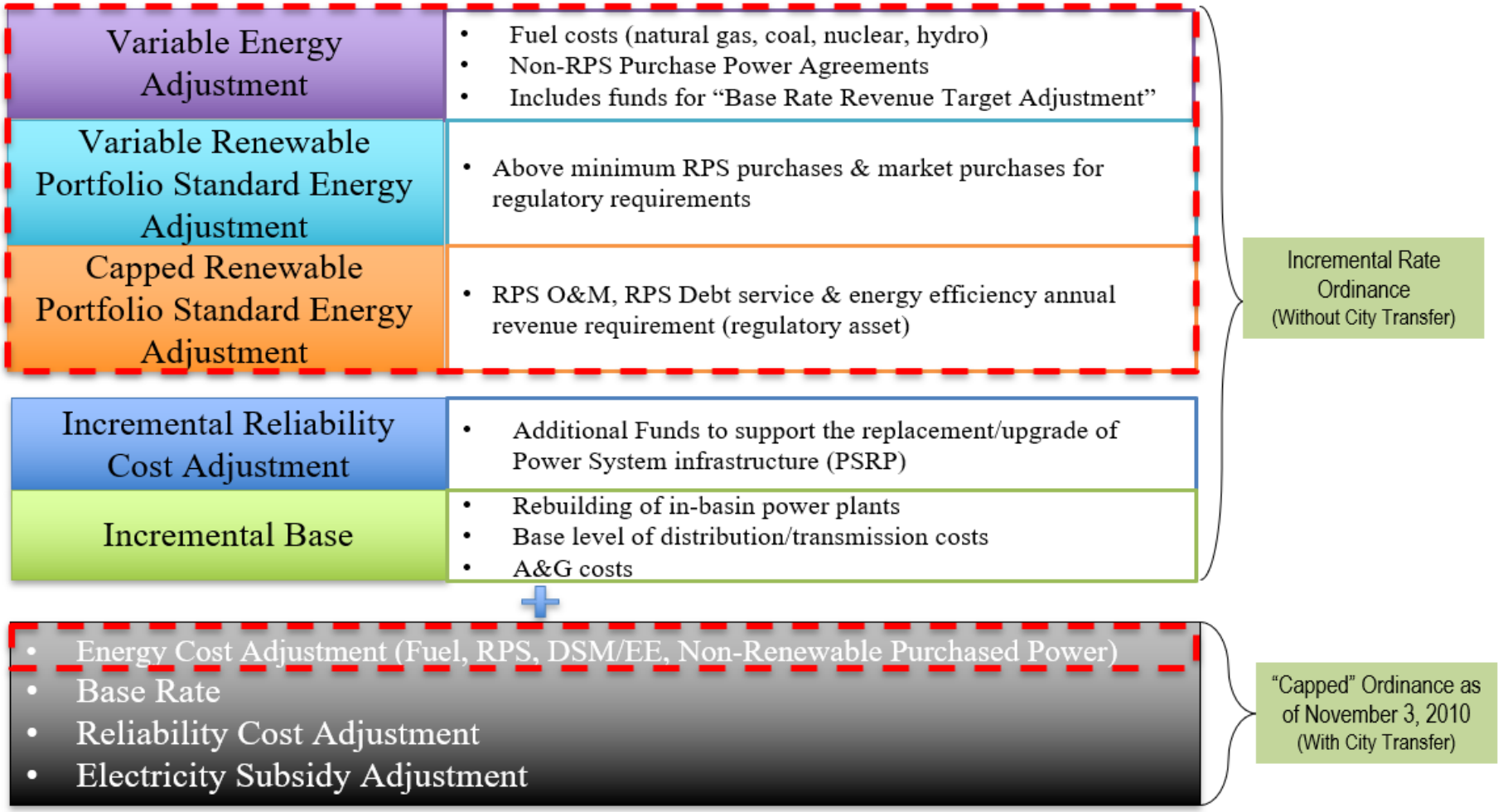
Seasonality

- High Season: Jun–Sep | Low Season: Oct–May
- Summer cooling pushes usage into higher-priced Tier 2 & 3
- Upper-tier energy charges are higher in High Season
- Tiered design rewards conservation



Power: Current Rate Structure

Pass-Through Factors - Adjusted on a Quarterly Basis



Power Base Rate Revenue Target

	FY	2016 Rate Action Base Rate Revenue Target ($M)	Revised During Interim Rate Review ($M)	Target % Change
	2015-16	$1,951.0		0.00%
	2016-17	$1,960.0		0.46%
	2017-18	$2,032.0		3.67%
	2018-19	$2,120.0	$2,077.6	-2.00%
	2019-20	$2,230.0	$2,185.4	-2.00%
	2020-21	$2,185.4		0.00%
	2021-22	$2,185.4		0.00%
	2022-23	$2,229.9		2.04%
	2023-24	$2,354.8		5.60%
	2024-25	$2,389.6		1.48%
	2025-26	$2,403.5		0.58%
Proposed	**2026-27***	**$2,414.6**		**0.46%**

Note: *FY 2026-27 proposed target is rounded after being increased by 0.46% from FY 2025-26 level

- In accordance with the Ordinance, for Fiscal Year 2020/21, and fiscal years thereafter, commencing on July 1, a BRRT shall be established by the Board by resolution prior to the start of the respective fiscal year.
- The increase in percentage of any BRRT established by the Board from the prior period's BRRT shall not exceed the percentage change, year over year, of the second quarter's seasonally adjusted Gross Domestic Product Implicit Price Deflator (GDPDEF), as published by the U.S. Department of Commerce Bureau of Economic Analysis, using 2009 as the reference base, for the calendar year preceding the fiscal year for which the BRRT is being established, less two percent, but the net amount shall in no event be less than zero.

Residential Power Rate Factors Since 2023

Effective Date	Minimum Charge	Power Access Charge/month			Total Consumption Charge (includes Adjustment			Energy Charge/kwh (Base Rates)			ECA/kwh	ESA/kwh	RCA/kwh	IRCA/kwh	VEA/kwh	CRPSEA/kwh	VRPSEA/kwh	Energy Charge/kwh (Adjustment Factors)
		Tier 1	Tier 2	Tier 3	Tier 1	Tier 2	Tier 3	Tier 1	Tier 2	Tier 3								
01/01/23	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.18857**	**$0.24716**	**$0.24716**	$0.07142	$0.13001	$0.13001	$0.05690	$0.00147	$0.00300	$0.00999	$0.00658	$0.01035	$0.02886	$0.11715
04/01/23	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.18957**	**$0.24816**	**$0.24816**	$0.07142	$0.13001	$0.13001	$0.05690	$0.00147	$0.00300	$0.00999	$0.00849	$0.01065	$0.02765	$0.11815
06/01/23	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.18957**	**$0.24816**	**$0.33517**	$0.07142	$0.13001	$0.21702	$0.05690	$0.00147	$0.00300	$0.00999	$0.00849	$0.01065	$0.02765	$0.11815
07/01/23	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.20782**	**$0.26641**	**$0.35342**	$0.07142	$0.13001	$0.21702	$0.05690	$0.00147	$0.00300	$0.02842	$0.01149	$0.01104	$0.02408	$0.13640
10/01/23	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.20644**	**$0.26503**	**$0.26503**	$0.07142	$0.13001	$0.13001	$0.05690	$0.00147	$0.00300	$0.02842	$0.01082	$0.01101	$0.02340	$0.13502
01/01/24	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.20042**	**$0.25901**	**$0.25901**	$0.07142	$0.13001	$0.13001	$0.05690	$0.00147	$0.00300	$0.02842	$0.00255	$0.01230	$0.02436	$0.12900
04/01/24	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.19645**	**$0.25504**	**$0.25504**	$0.07142	$0.13001	$0.13001	$0.05690	$0.00147	$0.00300	$0.02842	-$0.00354	$0.01196	$0.02682	$0.12503
06/01/24	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.19645**	**$0.25504**	**$0.34205**	$0.07142	$0.13001	$0.21702	$0.05690	$0.00147	$0.00300	$0.02842	-$0.00354	$0.01196	$0.02682	$0.12503
07/01/24	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.21169**	**$0.27028**	**$0.35729**	$0.07142	$0.13001	$0.21702	$0.05690	$0.00147	$0.00300	$0.04208	-$0.00438	$0.01200	$0.02920	$0.14027
10/01/24	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.19931**	**$0.25790**	**$0.25790**	$0.07142	$0.13001	$0.13001	$0.05690	$0.00147	$0.00300	$0.04208	-$0.00759	0.01477	$0.03203	$0.12789
01/01/25	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.22296**	**$0.28155**	**$0.28155**	$0.07142	$0.13001	$0.13001	$0.05690	$0.00147	$0.00300	$0.04208	$0.00439	$0.01279	$0.03091	$0.15154
04/01/25	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.22765**	**$0.28624**	**$0.28624**	$0.07142	$0.13001	$0.13001	$0.05690	$0.00147	$0.00300	$0.04208	$0.00612	$0.01372	$0.03294	$0.15623
06/01/25	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.22765**	**$0.28624**	**$0.37325**	$0.07142	$0.13001	$0.21702	$0.05690	$0.00147	$0.00300	$0.04208	$0.00612	$0.01372	$0.03294	$0.15623
07/01/25	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.24306**	**$0.30165**	**$0.38866**	$0.07142	$0.13001	$0.21702	$0.05690	$0.00147	$0.00300	$0.05505	$0.00704	$0.01704	$0.03114	$0.17164
10/01/25	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.24604**	**$0.30463**	**$0.30463**	$0.07142	$0.13001	$0.13001	$0.05690	$0.00147	$0.00300	$0.05505	$0.00744	$0.01868	$0.03208	$0.17462
01/01/26	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.24771**	**$0.30630**	**$0.30630**	$0.07142	$0.13001	$0.13001	$0.05690	$0.00147	$0.00300	$0.05505	$0.00781	$0.01889	$0.03317	$0.17629
04/01/26	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.24362**	**$0.30221**	**$0.30221**	$0.07142	$0.13001	$0.13001	$0.05690	$0.00147	$0.00300	$0.05505	$0.00503	$0.01779	$0.03296	$0.17220
06/01/26	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.24362**	**$0.30221**	**$0.38922**	$0.07142	$0.13001	$0.21702	$0.05690	$0.00147	$0.00300	$0.05505	$0.00503	$0.01779	$0.03296	$0.17220
07/01/26	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.26408**	**$0.32267**	**$0.40968**	$0.07142	$0.13001	$0.21702	$0.05690	$0.00147	$0.00300	$0.06934	$0.01071	$0.01817	$0.03307	$0.19266
10/01/26	$ 10.00	$ 2.30	$ 7.90	$ 22.70	**$0.27292**	**$0.33151**	**$0.33151**	$0.07142	$0.13001	$0.13001	$0.05690	$0.00147	$0.00300	$0.06934	$0.01590	$0.01973	$0.03516	$0.20150

R-1(A) Cost per kWh — Current Rates (2026)

Total Cost per kWh by Tier (includes all adjustment factors)

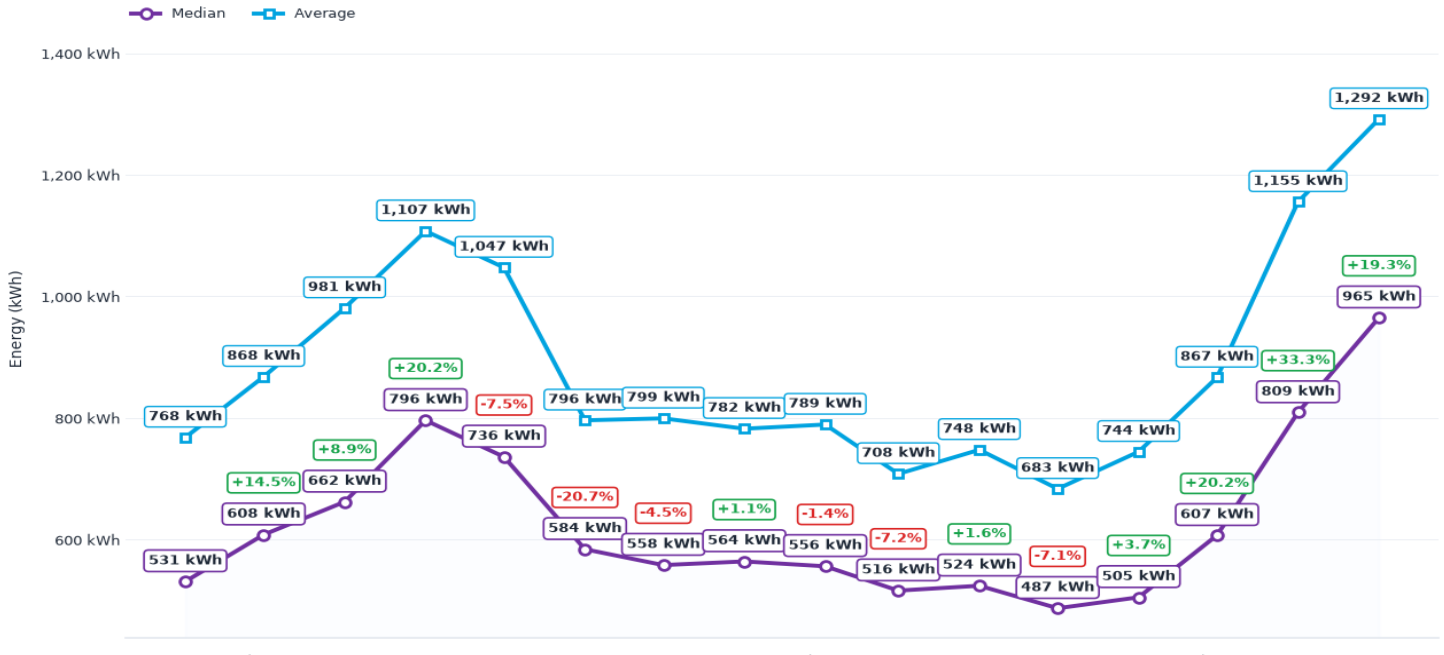
Billing Period	Season	Tier 1	Tier 2	Tier 3
Jan – Mar	Low	$0.24771	$0.30630	$0.30630
Apr – May	Low	$0.24362	$0.30221	$0.30221
June	High	$0.24362	$0.30221	$0.38922
Jul – Sep	High	$0.26408	$0.32267	$0.40968
Oct – Dec	Low	$0.27292	$0.33151	$0.33151

Base Rate vs. Adjustment (Incremental) Portions — $/kWh (example: Jul–Sep 2026 High Season)

Tier	Base Energy Charge	Adjustment Factors	Total Cost/kWh
Tier 1	$0.07142	$0.19266	$0.26408
Tier 2	$0.13001	$0.19266	$0.32267
Tier 3	$0.21702	$0.19266	$0.40968

Base energy charges effective July 1, 2019. Incremental-ordinance factors (VEA, CRPSEA, VRPSEA) update quarterly (Jan/Apr/Jul/Oct); capped-ordinance factors (ECA, ESA, RCA) are held constant and IRCA update annually. Plus monthly Power Access Charge of $2.30 / $7.90 / $22.70 by highest tier reached; $10 minimum bill. Source: LADWP Residential Rates & Adjustment Billing Factors, 2026.

Residential Bi-Monthly Power Usage – Median & Average



Month	Median (kWh)	Avg (kWh)	Change (kWh)	Change (%)	YoY (%)
Jun 2025	531	768	—	—	—
Jul 2025	608	868	+77	+14.5%	—
Aug 2025	662	981	+54	+8.9%	—
Sep 2025	796	1,107	+134	+20.2%	—
Oct 2025	736	1,047	-60	-7.5%	—
Nov 2025	584	796	-152	-20.7%	—
Dec 2025	558	799	-26	-4.5%	—
Jan 2026	564	782	+6	+1.1%	—
Feb 2026	556	789	-8	-1.4%	—
Mar 2026	516	708	-40	-7.2%	—
Apr 2026	524	748	+8	+1.6%	—
May 2026	487	683	-37	-7.1%	—
Jun 2026	505	744	+18	+3.7%	-4.9%
Jul 2026	607	867	+102	+20.2%	-0.2%
Aug 2026	809	1,155	+202	+33.3%	+22.2%
Sep 2026	965	1,292	+156	+19.3%	+21.2%

Key takeaways

Expect peak residential usage in late summer/early fall; spring tends to be the lowest usage months.

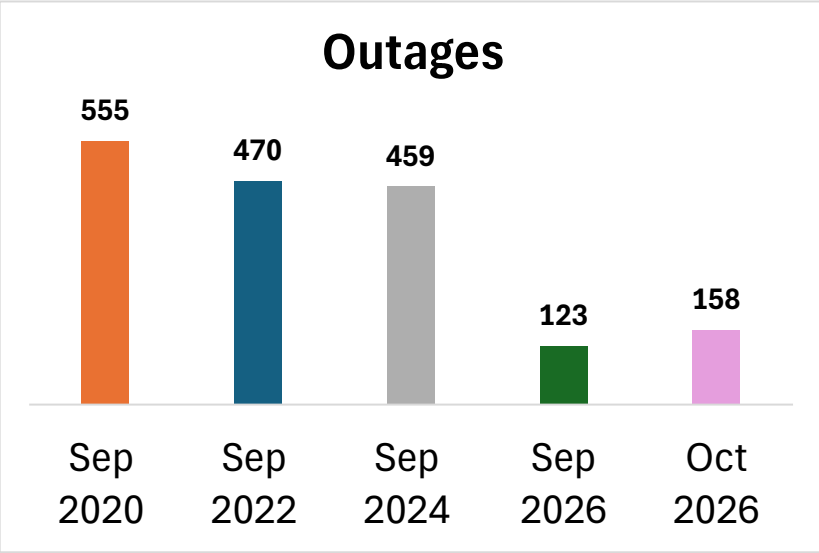
High users materially lift the average, so the median is a better indicator of a "typical" customer.

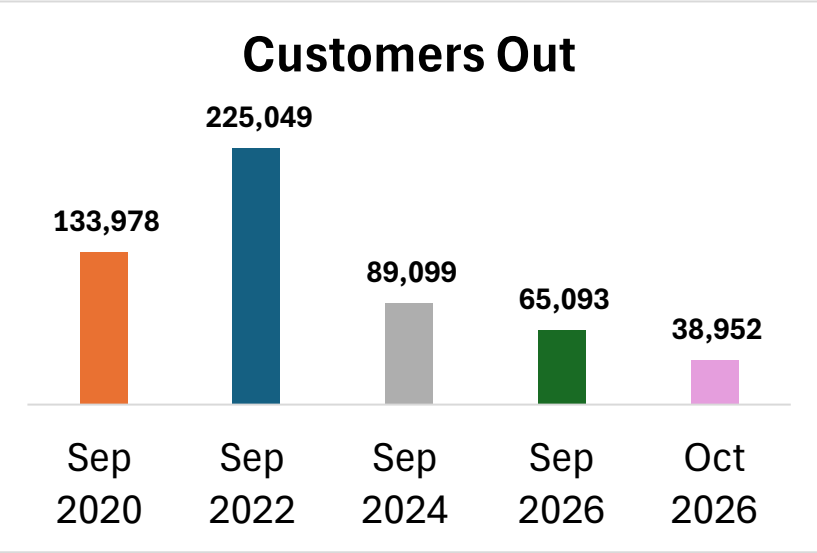
Recent months show momentum upward: median rose from 607 kWh (Jul) → 809 kWh (Aug); average rose 867 kWh → 1,155 kWh, consistent with summer cooling load returning.

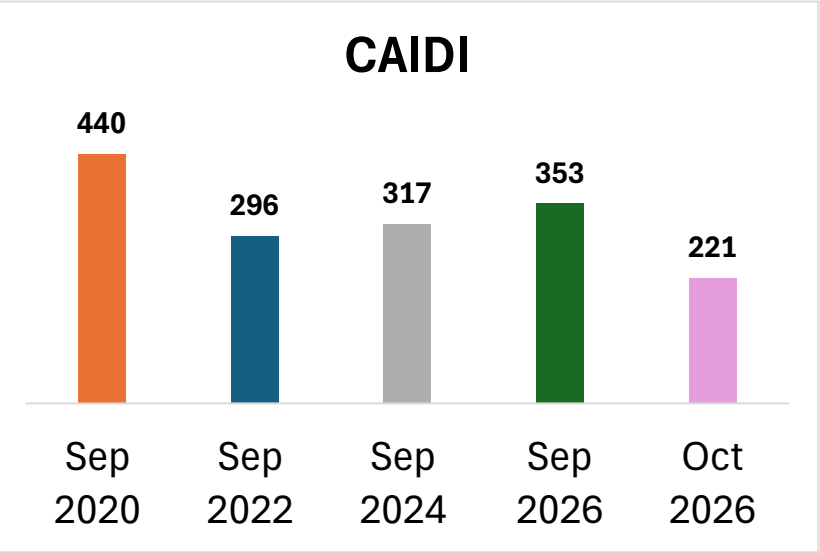
August 2026 sample data based on processed bills as of September 2026

Heat Wave Comparison

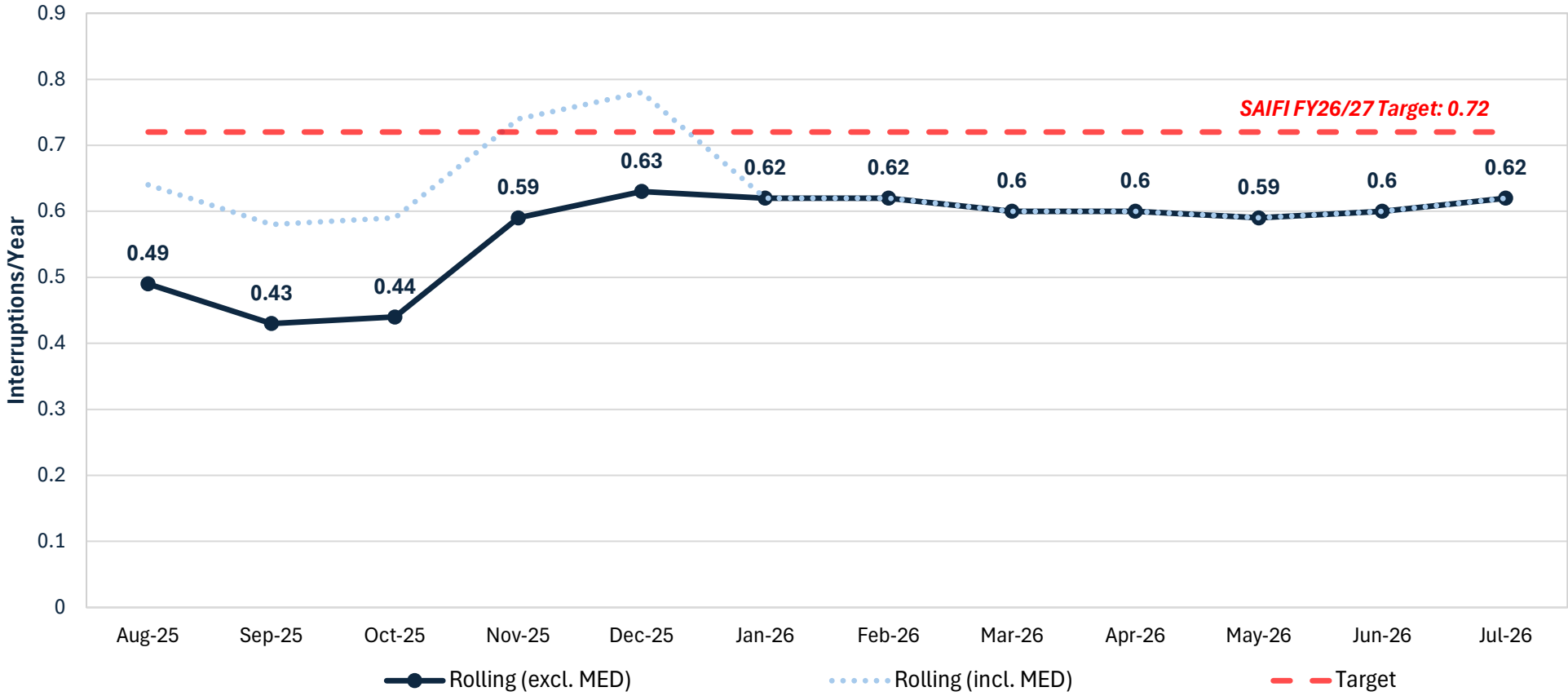
Heat Wave	Duration (Days)	Peak Temp	Relative Humidity	Heat Index	Aggregate Distribution Demand
Sep 2020	5	118°F	93%	112°F	5,395 MVA
Sep 2022	13	110°F	97%	112°F	5,818 MVA
Sep 2024	7	115°F	94%	112°F	5,728 MVA
Sep 2026	4	108°F	98%	114°F	5,625 MVA
Oct 2026	6	103°F	88%	103°F	5,244 MVA





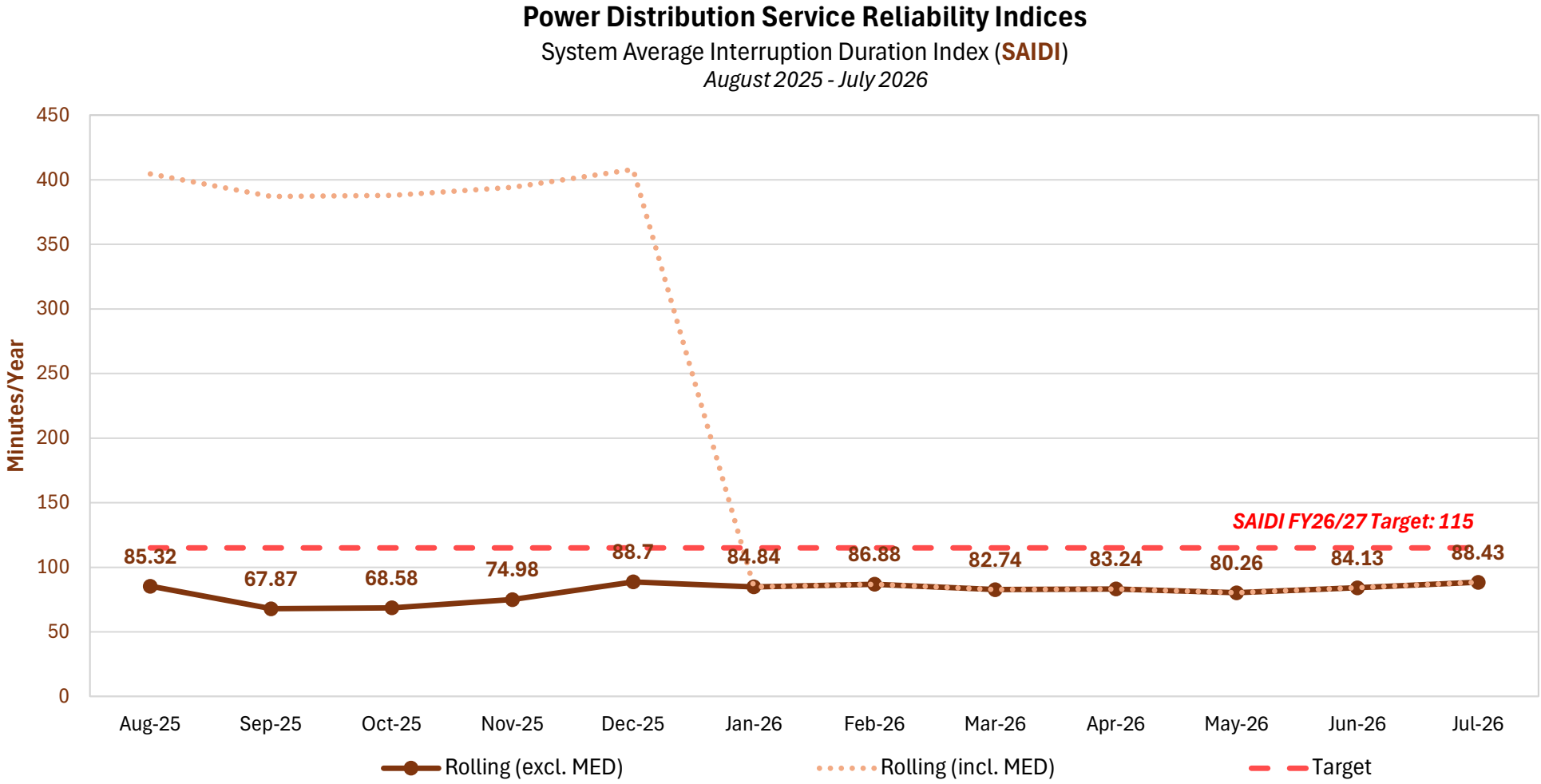


Reliability Performance



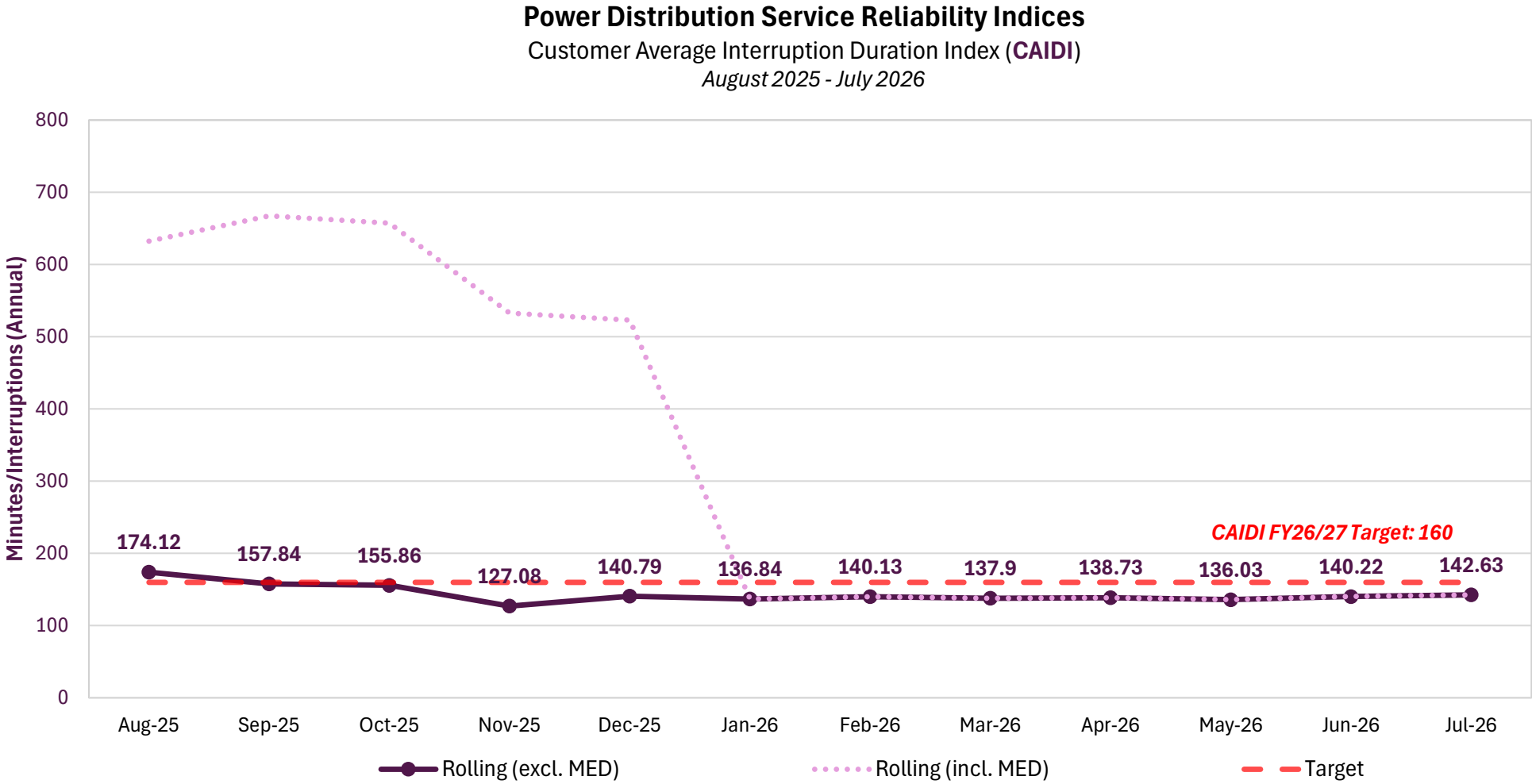
SAIFI is the average number of sustained interruptions per year during the 12-month period ending with the indicated month. Sustained interruptions are more than 5 minutes in duration.

Reliability Performance



SAIDI is the average duration of sustained interruptions per year during the 12-month period ending with the indicated month.

Reliability Performance



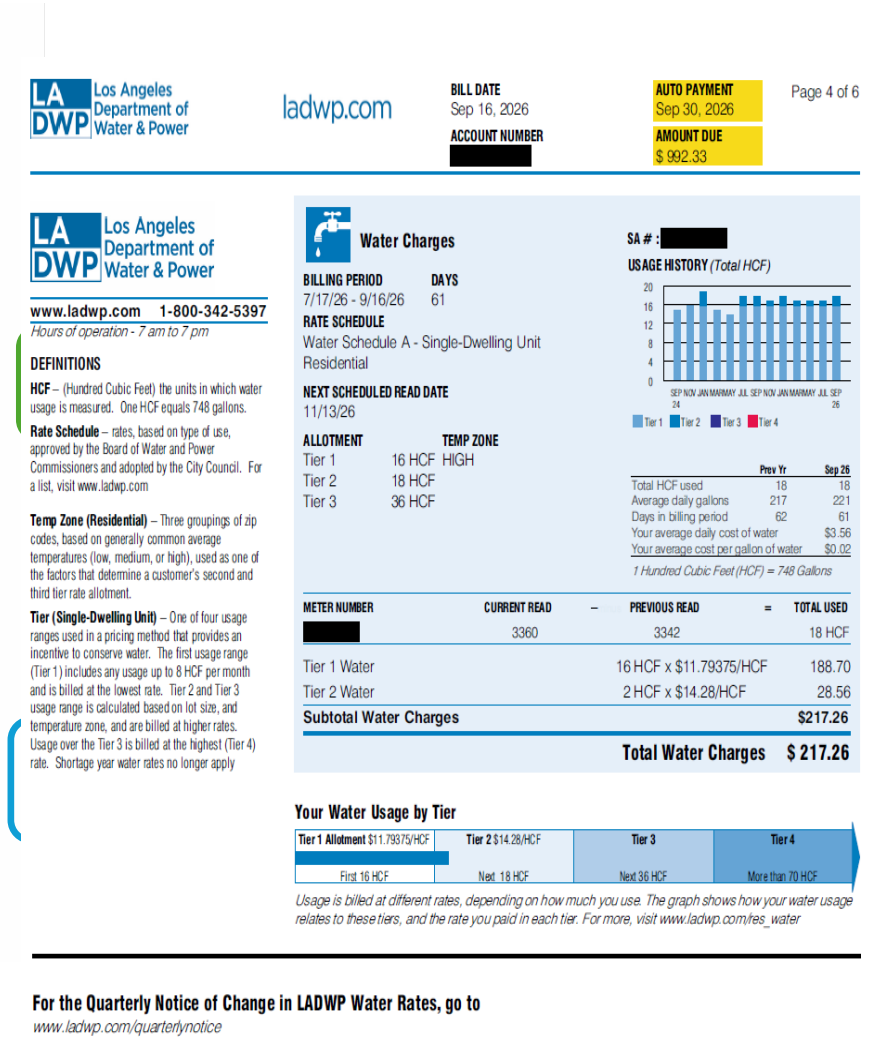
CAIDI is the average outage restoration time during the 12-month period ending with the indicated month.

Water Tiered Allotments

WINTER – October through May				
Lot Size Groups (sq. ft.)	Bimonthly Winter Usage Blocks (in HCF*) – All temperature zones			
	Tier 1	Tier 2	Tier 3	Tier 4
1 – 7,499	16	6	12	>34
7,500 – 10,999	16	8	16	>40
11,000 – 17,499	16	16	32	>64
17,500 – 43,559	16	20	40	>76
43,560 & above	16	20	40	>76

SUMMER – June through September				
Lot Size Groups (sq. ft.)	Bimonthly Summer Usage Blocks (in HCF*) – All temperature zones			
	Tier 1	Tier 2	Tier 3	Tier 4
1 – 7,499	16	18	36	>70
7,500 – 10,999	16	24	48	>88
11,000 – 17,499	16	50	100	>166
17,500 – 43,559	16	62	124	>202
43,560 & above	16	62	124	>202

* HCF = Hundred Cubic Feet



LA DWP Los Angeles Department of Water & Power — ladwp.com

BILL DATE Sep 16, 2026 | AUTO PAYMENT Sep 30, 2026 | ACCOUNT NUMBER [redacted] | AMOUNT DUE $ 992.33 | Page 4 of 6

LA DWP Los Angeles Department of Water & Power
www.ladwp.com 1-800-342-5397
Hours of operation - 7 am to 7 pm

DEFINITIONS

HCF – (Hundred Cubic Feet) the units in which water usage is measured. One HCF equals 748 gallons.

Rate Schedule – rates, based on type of use, approved by the Board of Water and Power Commissioners and adopted by the City Council. For a list, visit www.ladwp.com

Temp Zone (Residential) – Three groupings of zip codes, based on generally common average temperatures (low, medium, or high), used as one of the factors that determine a customer's second and third tier rate allotment.

Tier (Single-Dwelling Unit) – One of four usage ranges used in a pricing method that provides an incentive to conserve water. The first usage range (Tier 1) includes any usage up to 8 HCF per month and is billed at the lowest rate. Tier 2 and Tier 3 usage range is calculated based on lot size, and temperature zone, and are billed at higher rates. Usage over the Tier 3 is billed at the highest (Tier 4) rate. Shortage year water rates no longer apply

Water Charges

SA # : [redacted]

BILLING PERIOD 7/17/26 - 9/16/26 | DAYS 61

RATE SCHEDULE
Water Schedule A - Single-Dwelling Unit Residential

NEXT SCHEDULED READ DATE 11/13/26

ALLOTMENT		TEMP ZONE
Tier 1	16 HCF	HIGH
Tier 2	18 HCF	
Tier 3	36 HCF	

USAGE HISTORY *(Total HCF)*

	Prev Yr	Sep 26
Total HCF used	18	18
Average daily gallons	217	221
Days in billing period	62	61
Your average daily cost of water		$3.56
Your average cost per gallon of water		$0.02

1 Hundred Cubic Feet (HCF) = 748 Gallons

METER NUMBER	CURRENT READ	–	PREVIOUS READ	=	TOTAL USED
[redacted]	3360		3342		18 HCF

Tier 1 Water	16 HCF x $11.79375/HCF	188.70
Tier 2 Water	2 HCF x $14.28/HCF	28.56
Subtotal Water Charges		**$217.26**
	Total Water Charges	**$ 217.26**

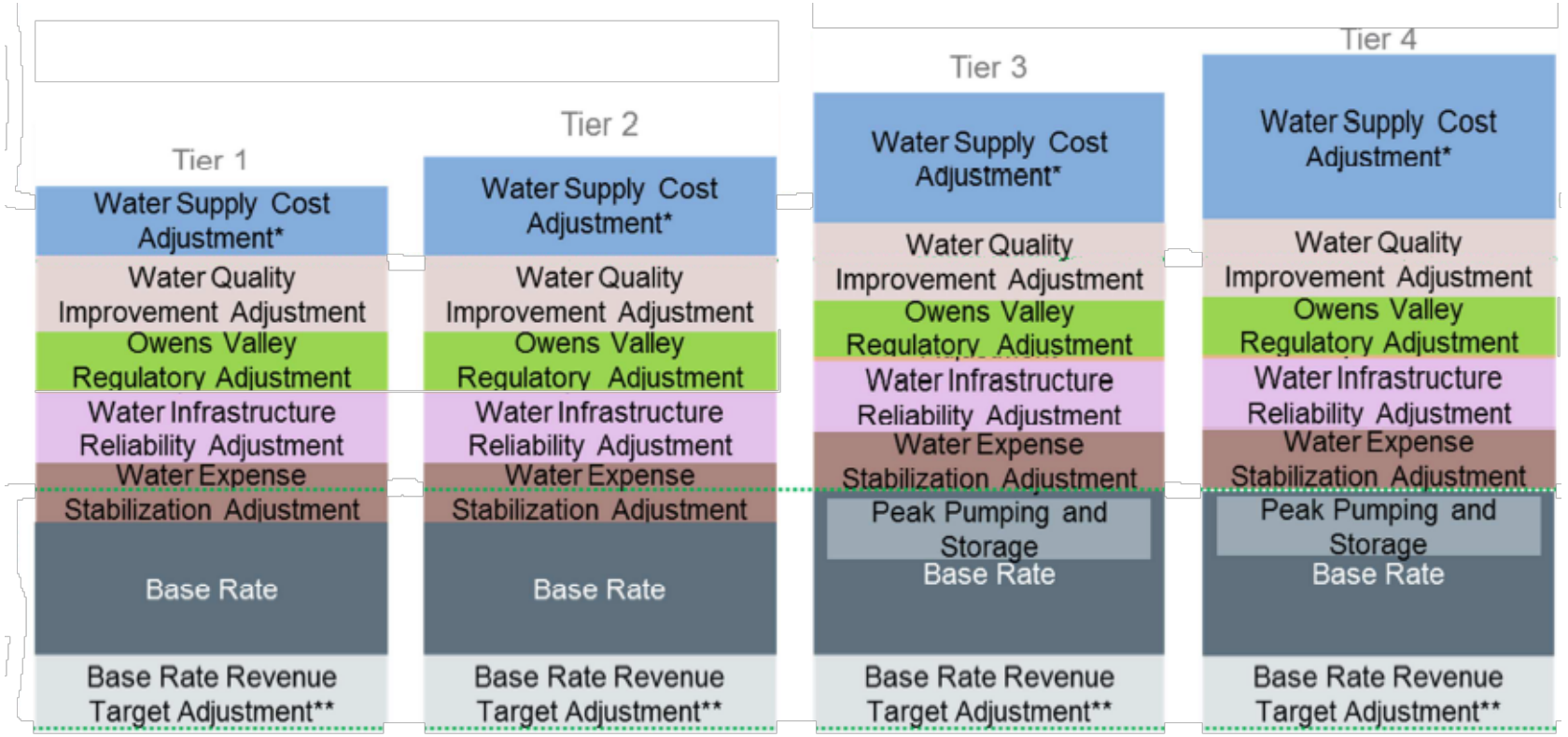
Your Water Usage by Tier

Usage is billed at different rates, depending on how much you use. The graph shows how your water usage relates to these tiers, and the rate you paid in each tier. For more, visit www.ladwp.com/tes_water

For the Quarterly Notice of Change in LADWP Water Rates, go to
www.ladwp.com/quarterlynotice

After June 1, 2025: In the summer months (June–September), **all zones receive the same high temperature tier allotments**, regardless of temperature zone.

Water: Single-Dwelling Unit Residential Tiered Rate Structure



LADWP removed the **Low-Income Subsidy Adjustment (LISA)** from residential water rates in mid-2023:

- The **LISA surcharge was formally discontinued** on **May 5, 2023**.
- The **subsidy itself ended** on **July 20, 2023**, following a Los Angeles Superior Court ruling.

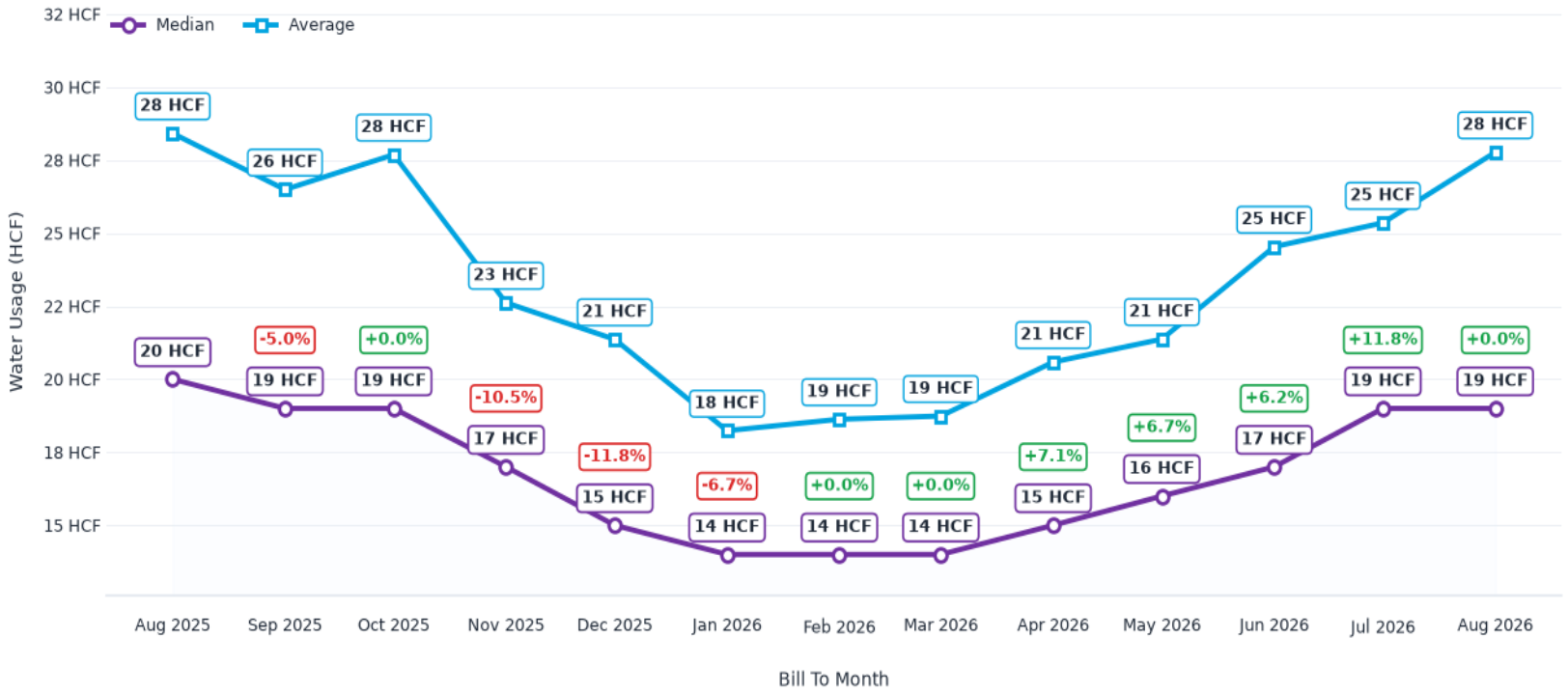
Water Base Rate Revenue Target

	2016 Rate Action Base Rate Revenue Targets ($M)				Targets % Change		
	FY	Schedule A	Schedule B	Others	Schedule A	Schedule B	Others
	2015-16	$134.4	$101.7	$106.1	0.00%	0.00%	0.00%
	2016-17	$175.7	$137.7	$122.7	30.73%	35.40%	15.65%
	2017-18	$195.9	$153.6	$136.5	11.50%	11.55%	11.25%
	2018-19	$197.5	$154.8	$138.0	0.82%	0.78%	1.10%
	2019-20	$204.8	$160.6	$142.5	3.70%	3.75%	3.26%
	2020-21	$204.8	$160.6	$142.5	0.00%	0.00%	0.00%
	2021-22	$204.8	$160.6	$142.5	0.00%	0.00%	0.00%
	2022-23	$209.0	$163.9	$145.4	2.04%	2.04%	2.04%
	2023-24	$220.7	$173.1	$153.5	5.60%	5.60%	5.60%
	2024-25	$223.9	$175.6	$155.7	1.48%	1.48%	1.48%
	2025-26	$225.2	$176.7	$156.6	0.58%	0.58%	0.58%
Proposed	**2026-27**	**$226.3**	**$177.5**	**$157.3**	**0.46%**	**0.46%**	**0.46%**

Note: *FY 2026-27 proposed targets are rounded after being increased by 0.46% from FY 2025-26 levels

- In accordance with the Ordinance, for Fiscal Year 2020/21, and fiscal years thereafter, commencing on July 1, a BRRT shall be established by the Board by resolution prior to the start of the respective fiscal year.
- The increase in percentage of any BRRT established by the Board from the prior period's BRRT shall not exceed the percentage change, year over year, of the second quarter's seasonally adjusted Gross Domestic Product Implicit Price Deflator (GDPDEF), as published by the U.S. Department of Commerce Bureau of Economic Analysis, using 2009 as the reference base, for the calendar year preceding the fiscal year for which the BRRT is being established, less two percent, but the net amount shall in no event be less than zero.

Residential Bi-Monthly Water Usage – Median & Average



Month	Median (HCF)	Avg (HCF)	Change (HCF)	Change (%)
Aug 2025	20	28	—	—
Sep 2025	19	26	-1	-5.0%
Oct 2025	19	28	+0	+0.0%
Nov 2025	17	23	-2	-10.5%
Dec 2025	15	21	-2	-11.8%
Jan 2026	14	18	-1	-6.7%
Feb 2026	14	19	+0	+0.0%
Mar 2026	14	19	+0	+0.0%
Apr 2026	15	21	+1	+7.1%
May 2026	16	21	+1	+6.7%
Jun 2026	17	25	+1	+6.2%
Jul 2026	19	25	+2	+11.8%
Aug 2026	19	28	+0	+0.0%

Key Takeaways

- Water usage steadily declines from Aug 2025 to Jan 2026, reaching the lowest median (14 HCF) and average (18 HCF) levels mid-winter.
- From Feb 2026 onward, both median and average usage rise consistently, returning to higher summer levels by Aug 2026 (median 19 HCF, average 28 HCF).
- Year-over-year comparison shows similar usage levels, with the main pattern being a winter dip followed by spring and summer increases.

Ways LADWP Helps Customers Save Water, Electricity and Money

Bill Payment Options

Payment Arrangements
A long-term agreement allowing customers to pay off an entire account balance. The total account balance is divided into installments across multiple billing periods.

Payment Extensions
A short-term payment option that gives customers additional time, up to one billing period, to pay their full balance.

Level Pay
Helps customers budget for their utility bill and spread out higher seasonal bills across 12 monthly payments. The monthly recurring amount is based on the average of their past usage and costs over the previous 12 months

*Complete details on the above programs can be found at **LADWP. com/BillPayOptions**. LADWP does not currently charge late fees*

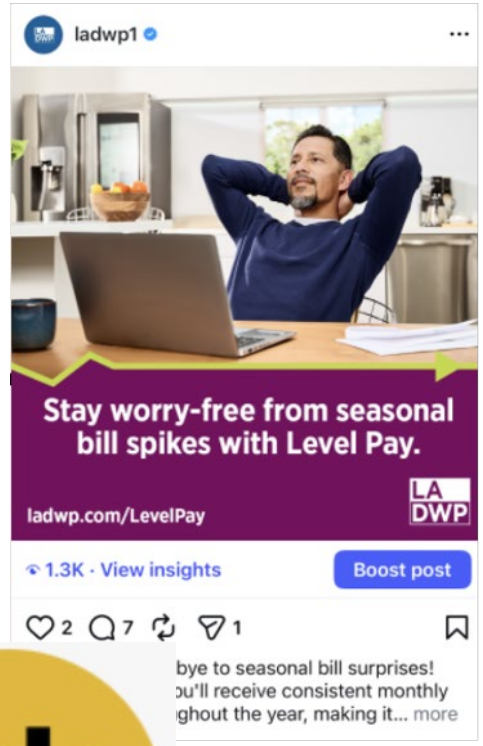
Level Pay – Monthly Budget Billing

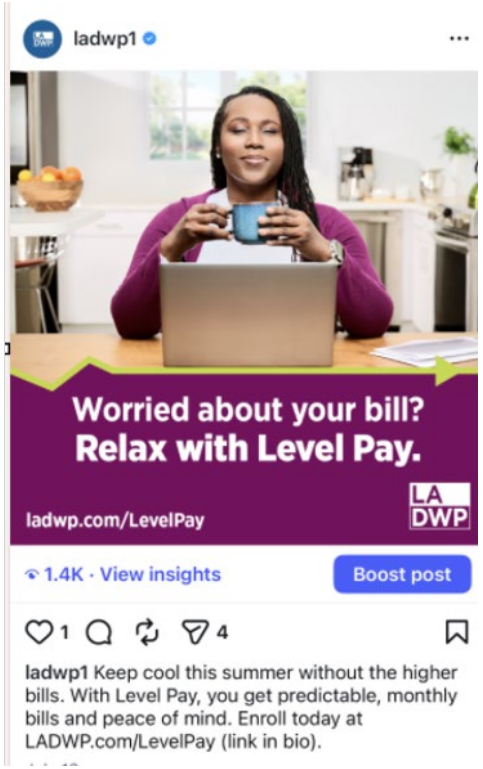
Launched September, 2022

38,627 customers currently enrolled

- Provides a consistent monthly bill to smooth out seasonal bill spikes from increased electricity use
- Offers flexibility to pay down past-due balances over time
- Easy to enroll or cancel online or by phone.

Recent Social Media and Radio Ad Campaign August 17 – Sept. 6, 2026, generated 2,322 new enrollments







Assistance Programs

EZ-SAVE
Income qualified customers receive a bill discount to help reduce electric service costs. Enrollment also enables participants to take advantage of other income-qualified offerings, such as: Cool LA rebates, and increase EV incentives among others.

Senior Citizen/Disability Lifeline Rate
Offers an exemption on electric and other utilities to income-qualified seniors *(62 years of age or older)* and disabled customers.

Life Support Equipment Discount
Discount available to customers who have a full-time member of the household that regularly requires the use of an essential life support device that uses electricity.

Physician Certified Allowance Discount
Discount available to customers who have a full-time member of the household that has a life-threatening illness, paralysis, or compromised immune system.

Complete details on these programs can be found at LADWP.com/FinancialAssistance

Additional Assistance Resources

Serving Our Seniors – Referral Service
Designed to help customers who may be in need of CA Department of Aging (DOA) services such as meals, transportation, medical care, applying for benefits, and at-home nurse or housekeeping services.

Persons with Disabilities Referral Process
Assists customers with disabilities to obtain full access to programs, services and activities provided through the LA Department on Disability (DOD).

Low Income Home Energy Assistance Program (LIHEAP)
Financial assistance of up to $3,000* and weatherization services available to help eligible income-qualified households to help them manage and meet their immediate home heating and/or cooling needs.

**Benefit amounts may vary and are subject to change. Contact your local service provider to learn more. Complete details on the above programs can be found at ladwp.com/residential/customer service*

Residential Customer Assistance Program Enrollment

Discount Program Name	Discount Amount *(Bi-Monthly)*	Current Enrollment *as of 9/1/2026*	Past Enrollment *as of 7/1/2021*	Enrollment Change (%)
EZ Save	$16.34	163,934	122,388	↑ 34%
Lifeline – Includes Utility Users Tax exemption	$35.42	90,596	94,024	↓ 3.6%
Life Support Equipment Discount – Includes priority restoration in the event of outage	$35.42	5,667		
Physician Certified Allowance Discount - Available if any household resident is a paraplegic, quadriplegic, hemiplegic, multiple sclerosis, neuromuscular, scleroderma patient, or a person with a compromised immune system	$35.42	13,553		

Note: some customers are eligible and enrolled in multiple discount programs

Energy Efficiency Programs

Helping customers decrease electricity use to keep bills low

Efficient Product Marketplace: Rebates on common household appliances including refrigerators, efficient lighting, air conditioners, air filters. 79,418 rebates paid out to customers since 2021. Most popular products are air purifiers, smart thermostats and air conditioners.

Cool LA Marketplace: Increased rebates on air conditioners for income qualified customers. Since program launch, LADWP has paid out 10,969 rebates, 1,636 this calendar year.

Consumer Rebate Program: High-efficiency heat pump HVAC systems with up to $2,500 per ton of capacity; Whole-House Fan at $200 per unit, Heat Pump Water Heater rebate up to $2,500 per unit.

Home Energy Improvement Program: Free weatherization, insulation, and efficiency upgrades. More than 6,312 customers have participated, whose upgrades totaling 109,807 kWh saved.

Attic Insulation Rebate Program: helps residential customers and property owners improve home comfort and reduce cooling costs with generous rebates for attic insulation. Program relaunched in 2026.

Energy Efficiency Programs

Helping customers decrease electricity use to keep bills low

Power Savers: enrollment incentive: $55 prepaid card; potential participation savings up to $145. Currently, 53,743 customers participating.

SoCal Water $mart Rebates (MWD): High-Efficiency Clothes Washer rebate up to $500. 14,019 rebates paid out since 2022.

Solar Rooftops: Allows qualified LADWP residential customers to participate in solar, as LADWP installs and maintains a rooftop solar system and receives all energy generated. Customers receive fixed annual payments between $360–$900 depending on system size, for up to 20 years, totaling $7,200–$18,000.

Shared Solar: Enables residential customers living in multifamily dwellings (apartments, condominiums, duplexes) to fix a portion of their electric bill against rising utility costs for 10 years.

Complete details on the above programs can be found at LADWP.com/Programs

Water Conservation Programs

Helping customers use water efficiently to keep bills low

Free Home Water Conservation Devices: Showerheads and faucet aerators. 2,913,196 devices sold since 2008.

Landscape Efficiency Assistance Program: DAC Customers are eligible to receive a FREE landscape design and construction services to replace traditional lawns with drought-tolerant landscape.

Flume Water Monitor and Leak Detector: Single family customers can purchase the device for $24 after discount (regularly $249), plus shipping and tax. 42,469 sold since 2022.

Turf Replacement Rebate: In partnership with the Metropolitan Water District of Southern California (MWD) SoCal Water $mart Rebate Program, LADWP customers can get $5 per square foot (LADWP $3/sq ft + MWD $2/sq ft = $5/sq ft) to transform existing lawn into a sustainable, low water use landscape.

SoCal Water $mart (MWD Managed Program): Weather-Based Irrigation Controller: up to $200; Soil Moisture Sensor System: up to $200; Rotating Nozzles: $6 each; Rain Barrels: $50 each (limit two); Cisterns: up to $500; Turf Replacement: $5 per sq ft for drought-tolerant landscaping.

Complete details on the above programs and others can be found at LADWP.com/Programs

Customer Support Saturdays

LADWP offers Customer Support Saturdays to residential customers on the third Saturday of each month.

Service center representatives provide one-on-one consultations to educate them on ways to save on water and electricity costs and help eligible customers enroll in LADWP financial assistance programs.

LADWP also partners with outside agencies and other City of Los Angeles departments to host workshops and giveaways during these events.

LADWP will giveaway trees at the upcoming events, to help customers beat the summer heat in the shade.



Customer Support Saturday Locations

Crenshaw Service Center
North Hills Service Center
Watts Service Center

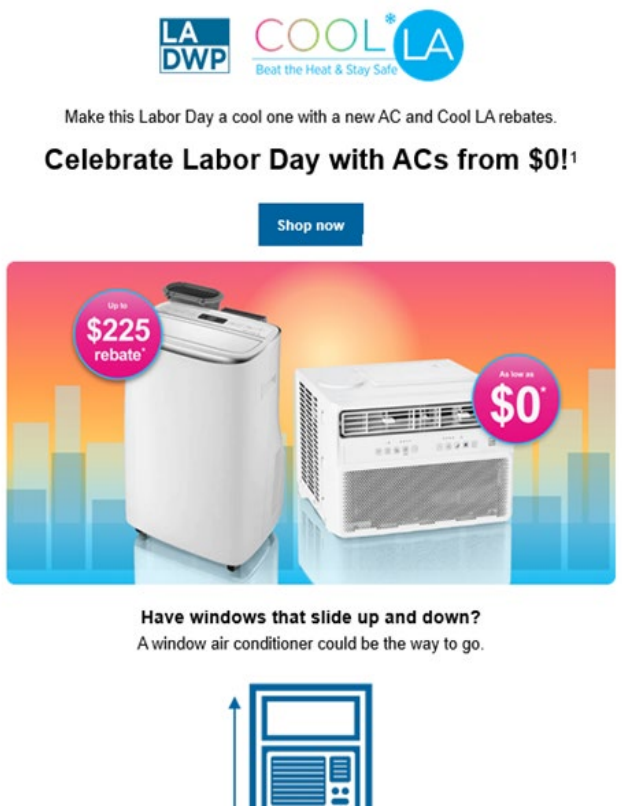
Upcoming Events

♦ **November 21, 2026** ♦ **December 19, 2026**

Recent EE & WC Program Promotions

Increasing customer awareness of money-saving programs and rebates

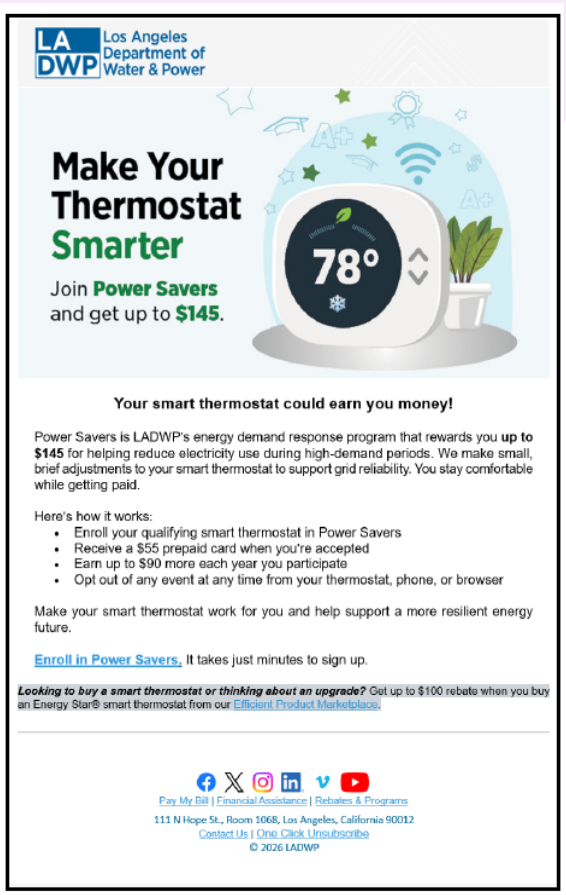
COOL LA Marketplace $275 AC Rebate Promotion





Power Savers Promotion





Landscape Efficiency Assistance Program Promotion

LA DWP Los Angeles Department of Water & Power

Last Chance: Don't Miss Out on a Free Water-Saving Yard Upgrade

Application Deadline: October 31, 2026*



This image is not an exact design template but a visual example of the landscaping aesthetic at full plant maturity, including the stormwater capture feature and typical plants. Final plant selection and layout may vary.

Time is running out to apply for LADWP's Landscape Efficiency Assistance Program (LEAP). Eligible single-family residential customers can receive a no-cost water-saving yard upgrade designed to reduce outdoor water use and improve overall efficiency. **Applications close October 31, 2026. Don't miss out.**

Qualifying is now easier, requiring only a minimum of 500 sq. ft. of live, green turf and no rain gutters.

Choose one of two **free** upgrade options while there's still time:

1. Free California Friendly® Front Yard Replacement
Reduce water use by replacing your thirsty lawn with water-saving, California Friendly® plants that thrive in summer heat. LADWP removes your lawn, installs efficient irrigation (if applicable), and plants drought-tolerant landscaping using pre-approved designs.

OR

2. Free High Efficiency Sprinkler System Upgrade
Keep your lawn while reducing water waste through high-efficiency sprinkler nozzles designed for improved outdoor watering performance.

Funding is limited. Apply today to secure your upgrade.

*Applications will be accepted through October 31, 2026. Please note, due to high demand, applicants may be placed on a waitlist and will be notified accordingly.

Check your eligibility today at LADWP.com/LEAP. Don't miss out.

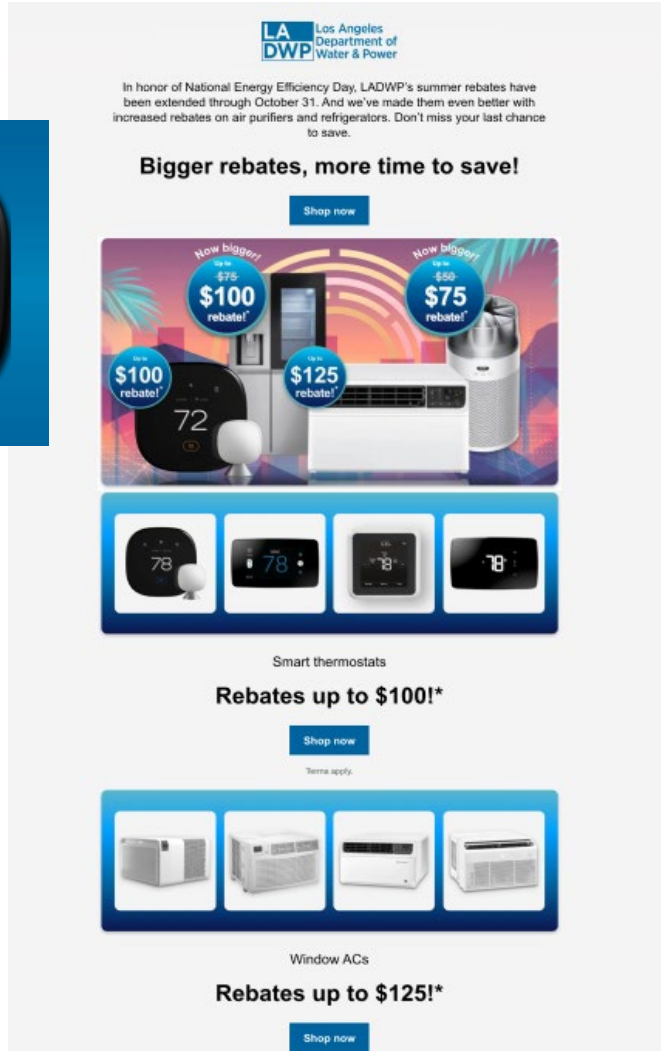
The Landscape Efficiency Assistance Program is funded by the Urban Community Drought Relief Grant from the California Department of Water Resources.

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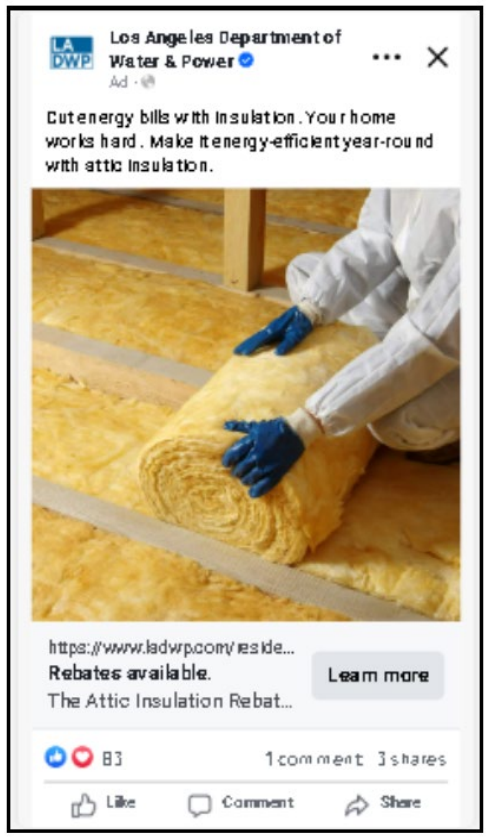


Efficient Product Marketplace Promotion





Attic Insulation Rebate Program Promotion





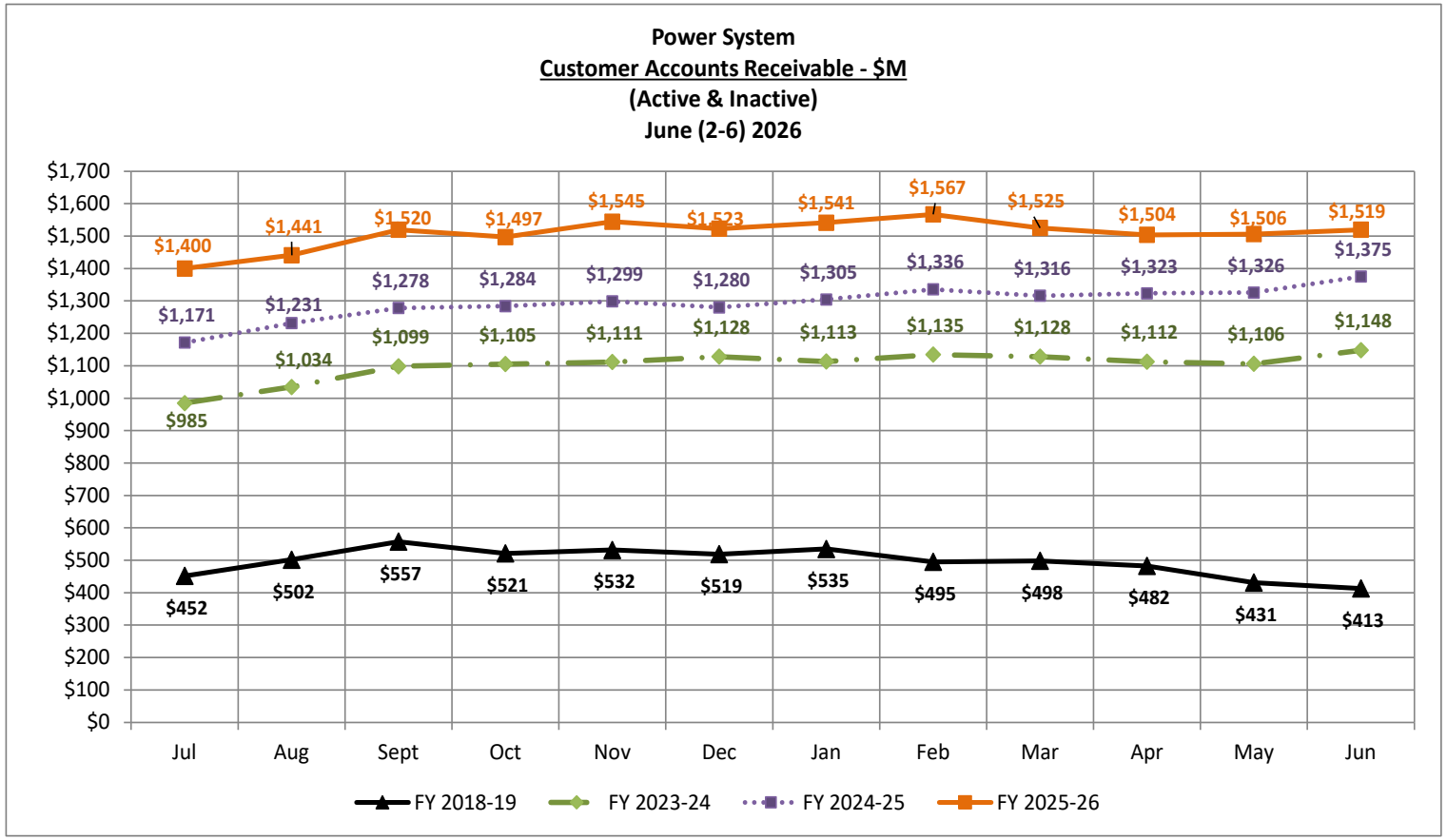
Home Energy Improvement Program Promotion



Los Angeles Department of Water & Power

Accounts Receivable Update June 2026

Power Accounts Receivable as of June 2026



Key takeaways

Accounts Receivable grew $144M from June 2025

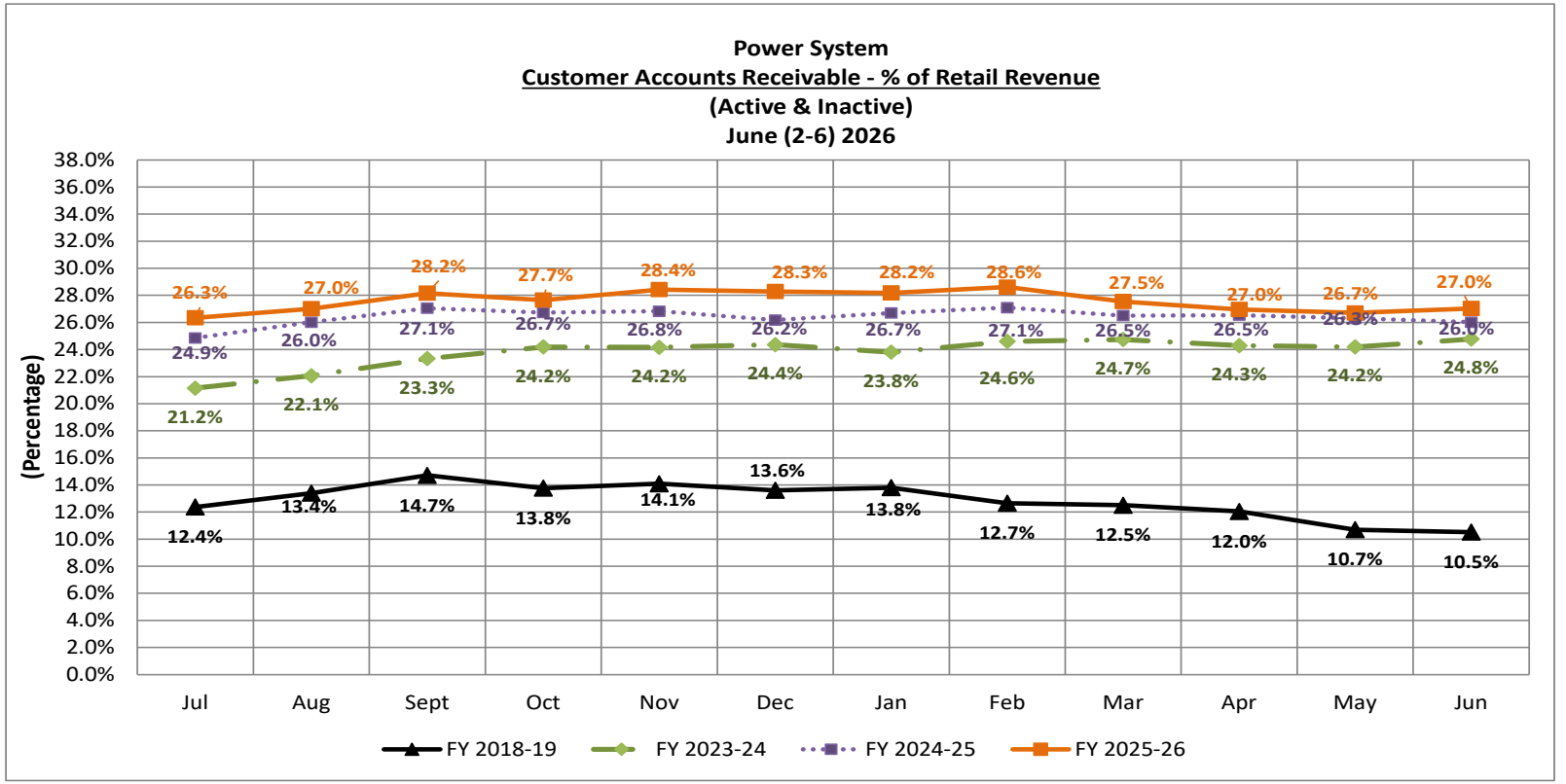
$390M of receivables is inactive and going through the write off process.

The Allowance for Doubtful Accounts as of June was $505M

Fiscal Year 2018-19 was after he billing system issues and before the COVID-19 Pandemic making it a good benchmark of historical receivables.

- June 2026 A/R balance is $144M higher than June 2025 and $371M higher than June 2024.

Power Accounts Receivable as a Percentage of Revenue



Key takeaways

We also track receivables as a percentage of revenue since revenue increases will yield higher accounts receivable balances

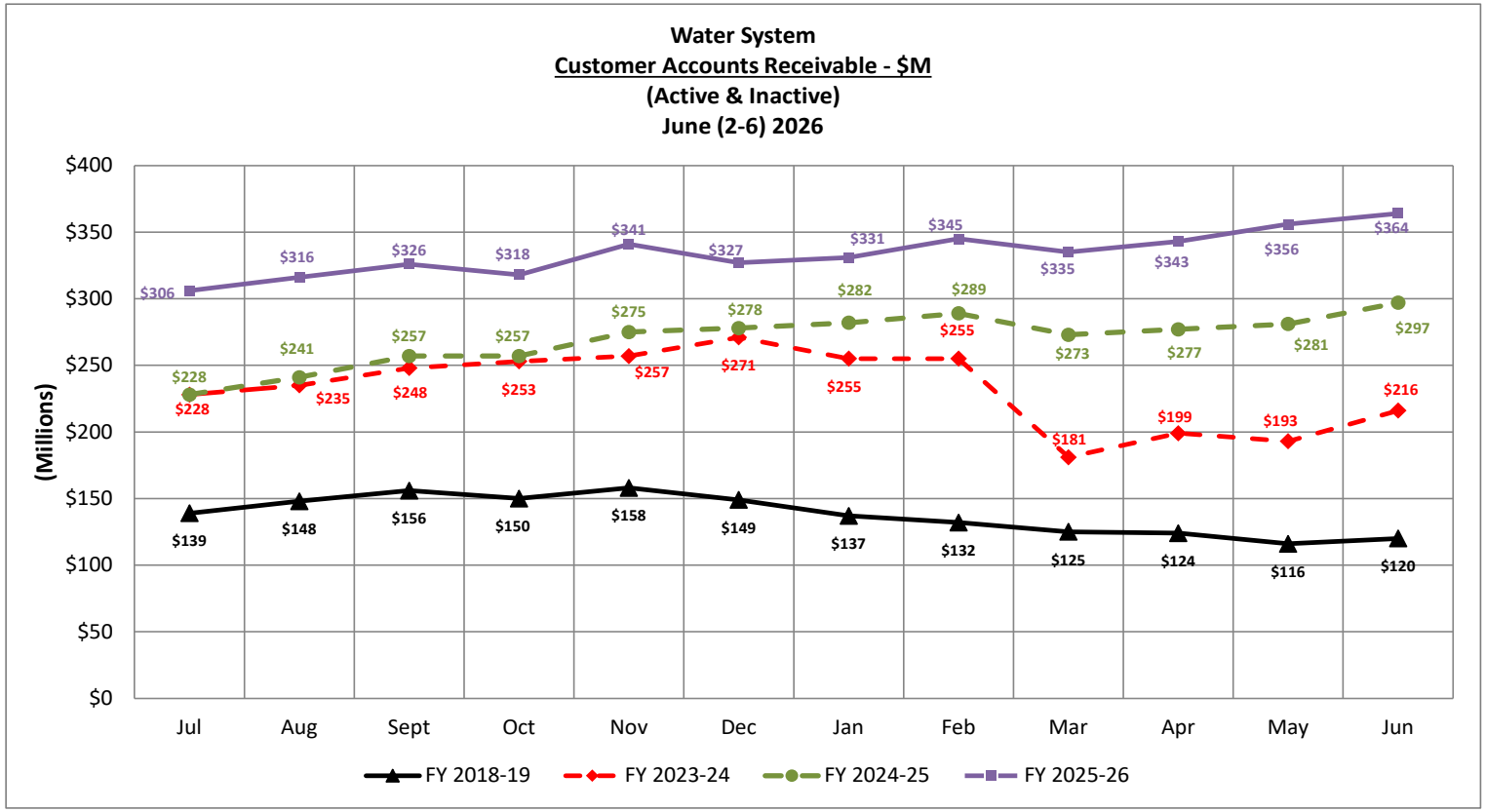
Traditional accounts receivable has been 10.5% to 14.1% during the fiscal year

Our goal is to bring receivables back to this level for Power receivables.

- Accounts receivable as a % of retail revenue in June 2026 is 1% higher than June 2025 and 2.2% higher than June 2024.

August 2026 sample data based on processed bills as of September 2026

Water Account Receivable – June 2026



- June 2026 Customer A/R balance is $67M higher than June 2025 and $148M higher than June 2024.

Key takeaways

Accounts Receivable grew $67M from June 2025

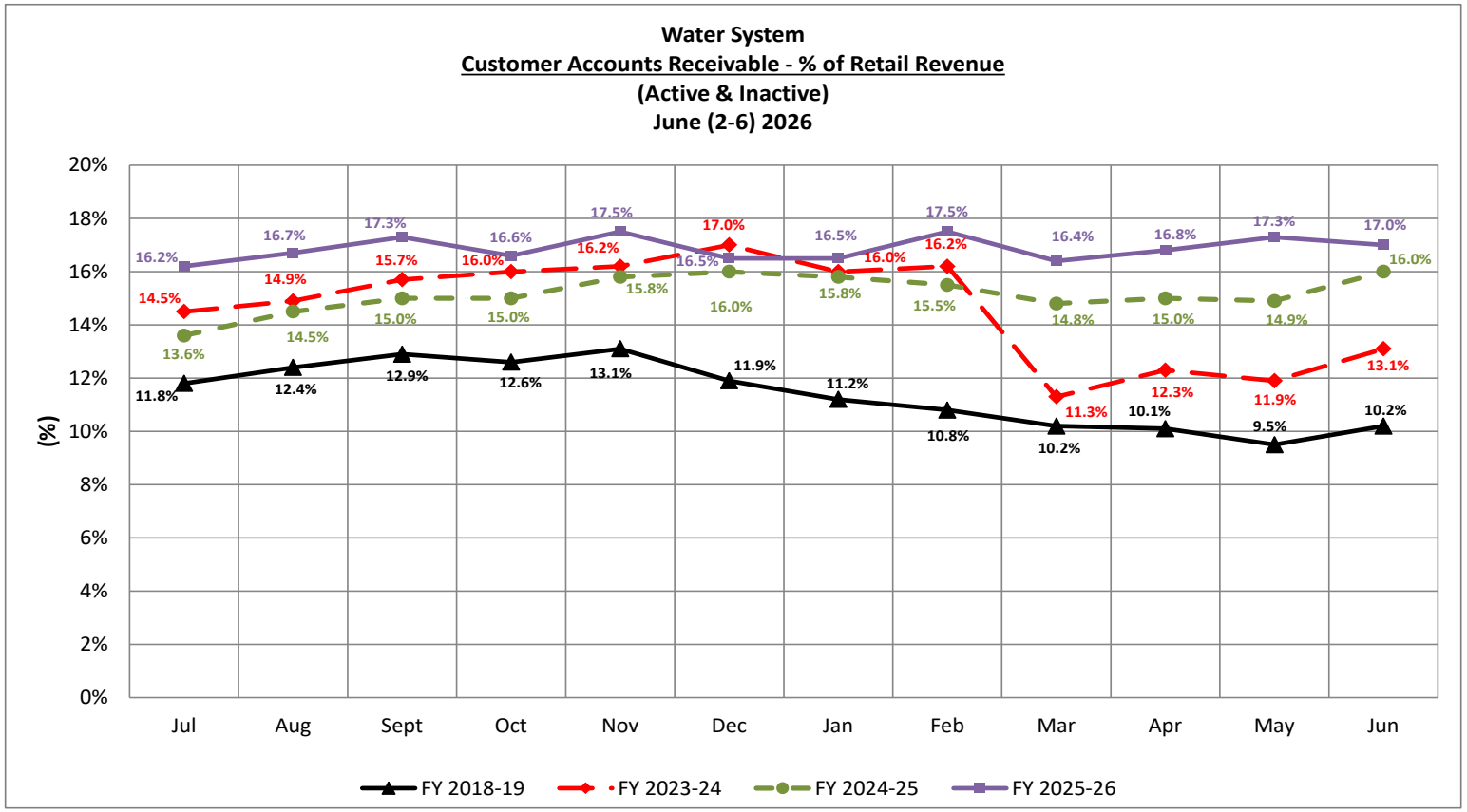
$45M of receivables is inactive and going through the write off process.

The Allowance for Doubtful Accounts as of June was $81M

Fiscal Year 2018-19 was after he billing system issues and before the COVID-19 Pandemic making it a good benchmark of historical receivables.

August 2026 sample data based on processed bills as of September 2026

Water Receivables as a Percentage of Revenue



- Accounts receivable as a % of retail revenue in June 2026 is 1.0% higher than June 2025 and 3.9% higher than June 2024.

Key takeaways

We also track receivables as a percentage of revenue since revenue increases will yield higher accounts receivable balances

Traditional accounts receivable has been 10.2% to 13.1% during the fiscal year.

Our goal is to bring receivables back to this level for Water receivables.

August 2026 sample data based on processed bills as of September 2026

Los Angeles Department of Water & Power

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Thank you